OSS/BSS(BOSS) for Enterprise & Retail

BUSINESS OPERATION SUPPORT SYSTEM (B.O.S.S)

- **Constituents**

- Order Management System

- Billing Management System

- Smart Help Desk

- Supplier Management System

- Customer Portal

BOSS service suite provides an easy and cost efficient solution for the key cornerstones of business: managing customer experience, managing and analysing product portfolio and managing revenue streams.
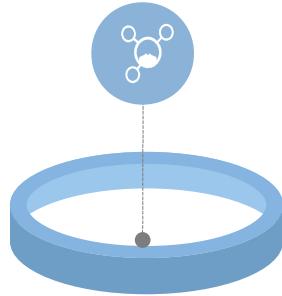
BSS: A new level of efficiency
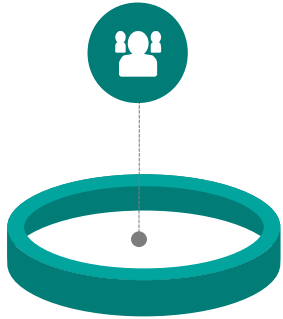
Customer Management Service

Manage end-customer information and services needed for the sales and self service interfaces towards the end-customers.
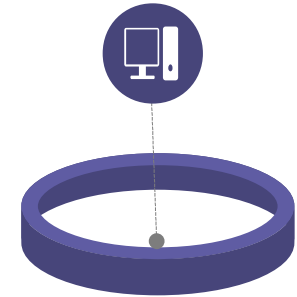
Product Management Services

Provide services for product and portfolio management, and product catalogue driven order orchestration (order delivery, tracking and provisioning).

Revenue Management Services

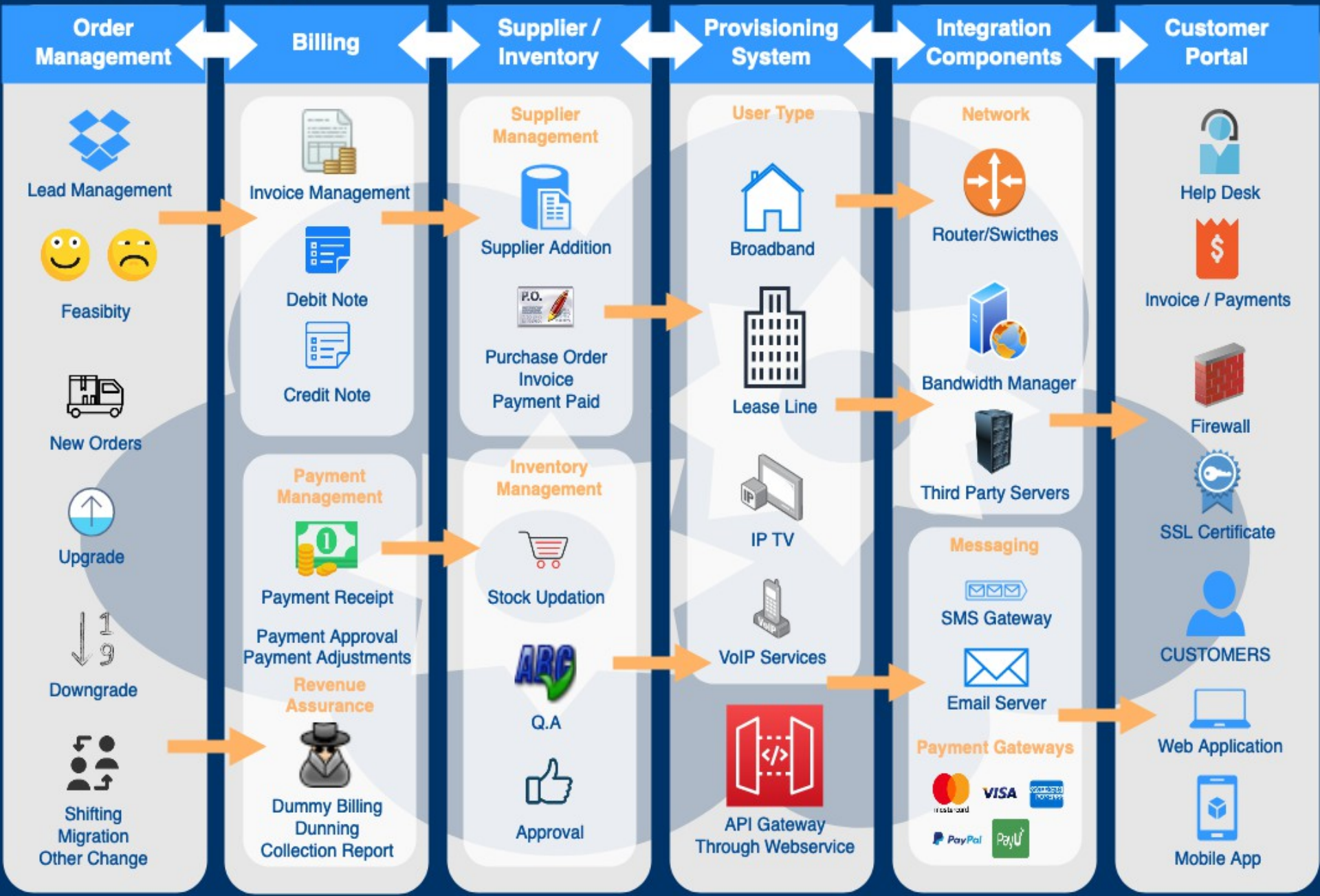Provide services for billing and monetization management.
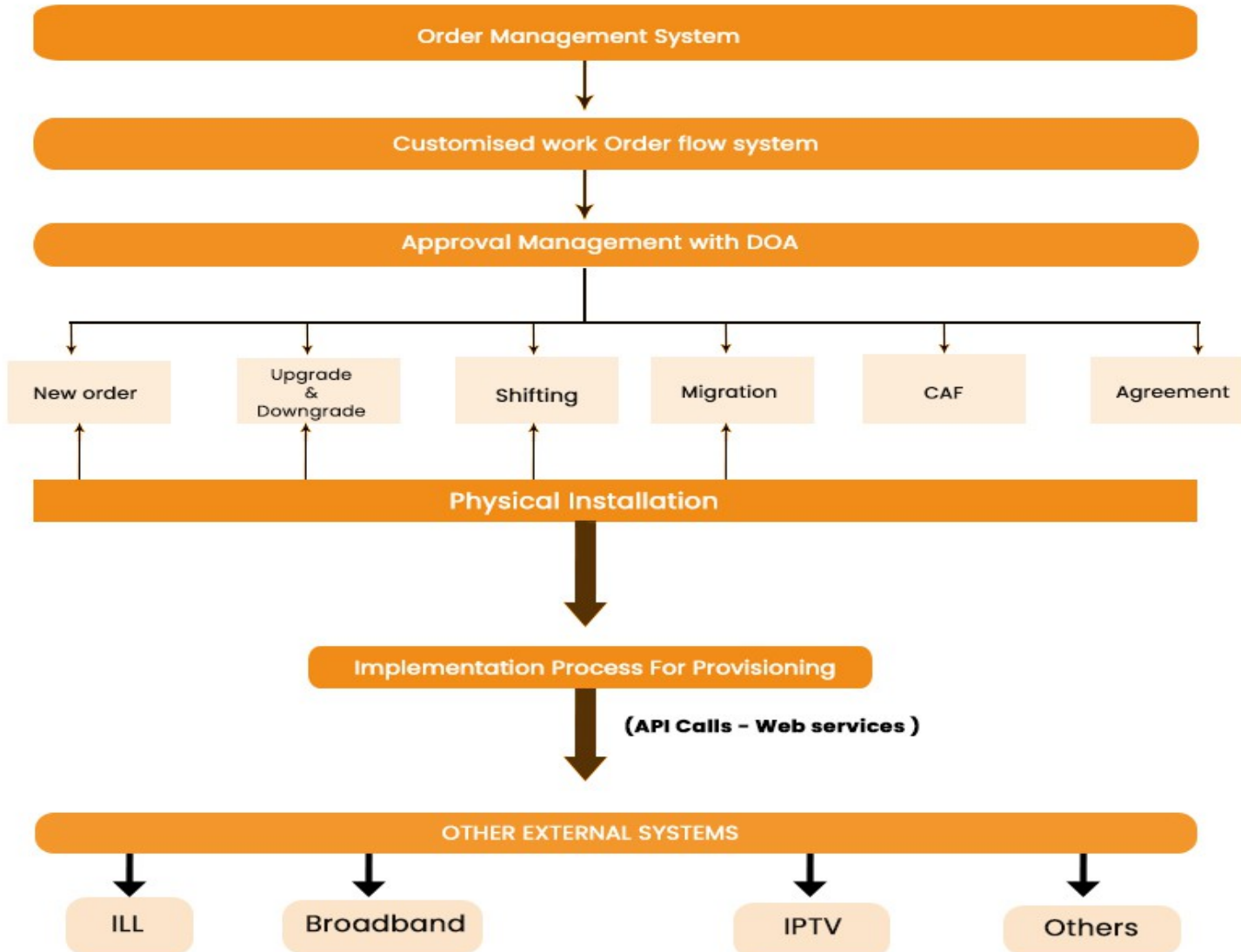
Delivery And Integration Services

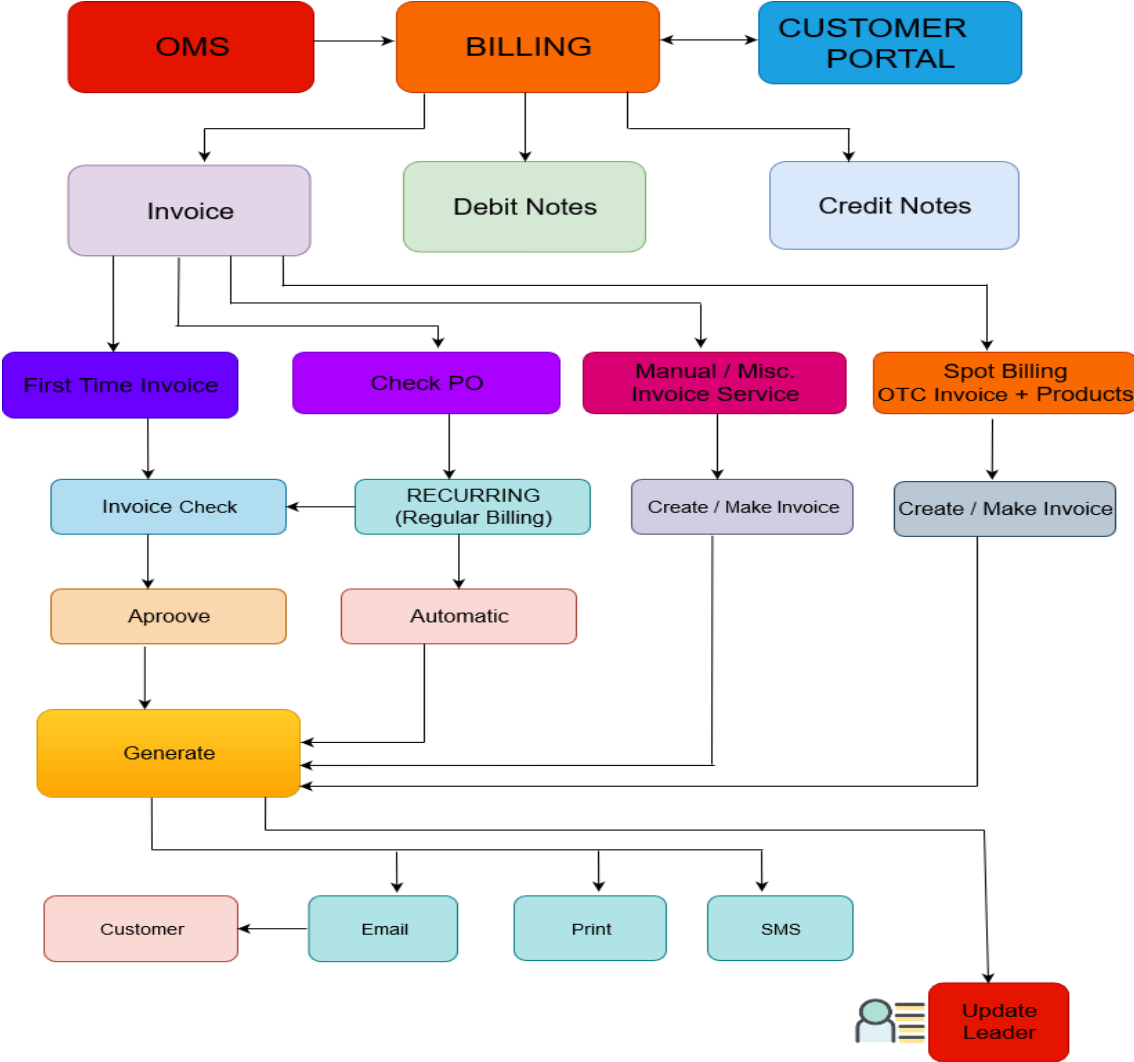Provide expertise for commercial deployment and extension of the services (with e.g. additional third parties).

SMART OSS / BSS

XS INFOSOL — THE INVINCIBLE TECHNOLOGY

Order Management ↔ **Billing** ↔ **Supplier / Inventory** ↔ **Provisioning System** ↔ **Integration Components** ↔ **Customer Portal**

Order Management
- Lead Management
- Feasibity
- New Orders
- Upgrade
- Downgrade
- Shifting Migration Other Change

Billing
- Invoice Management
- Debit Note
- Credit Note

Payment Management
- Payment Receipt
- Payment Approval
- Payment Adjustments

Revenue Assurance
- Dummy Billing
- Dunning
- Collection Report

Supplier / Inventory

Supplier Management
- Supplier Addition
- Purchase Order Invoice Payment Paid

Inventory Management
- Stock Updation
- Q.A
- Approval

Provisioning System

User Type
- Broadband
- Lease Line
- IP TV
- VoIP Services
- API Gateway Through Webservice

Integration Components

Network
- Router/Swicthes
- Bandwidth Manager
- Third Party Servers

Messaging
- SMS Gateway
- Email Server

Payment Gateways
- mastercard
- VISA
- PayPal
- PayU

Customer Portal
- Help Desk
- Invoice / Payments
- Firewall
- SSL Certificate
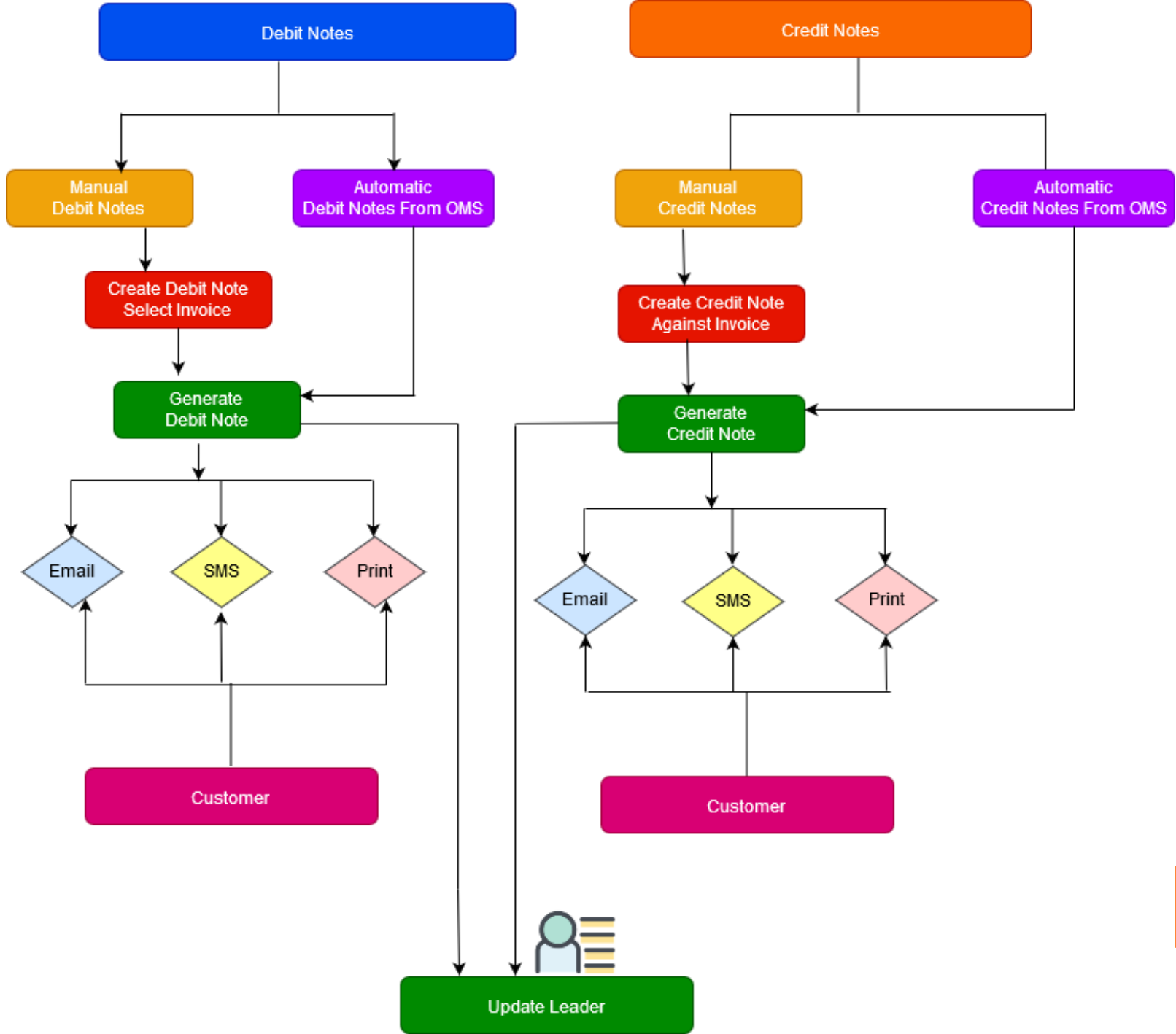- CUSTOMERS
- Web Application
- Mobile App

Order Management System

Invoice Managemnet

HELP DESK FLOW

Customers

Problem

Calling

IVR

Web Based

Mobile APP

Agents

Verify The Customer Details

Open a ticket

Next Level Escalation

Database

Customer Problem

Resolved / Pending

Support Agents
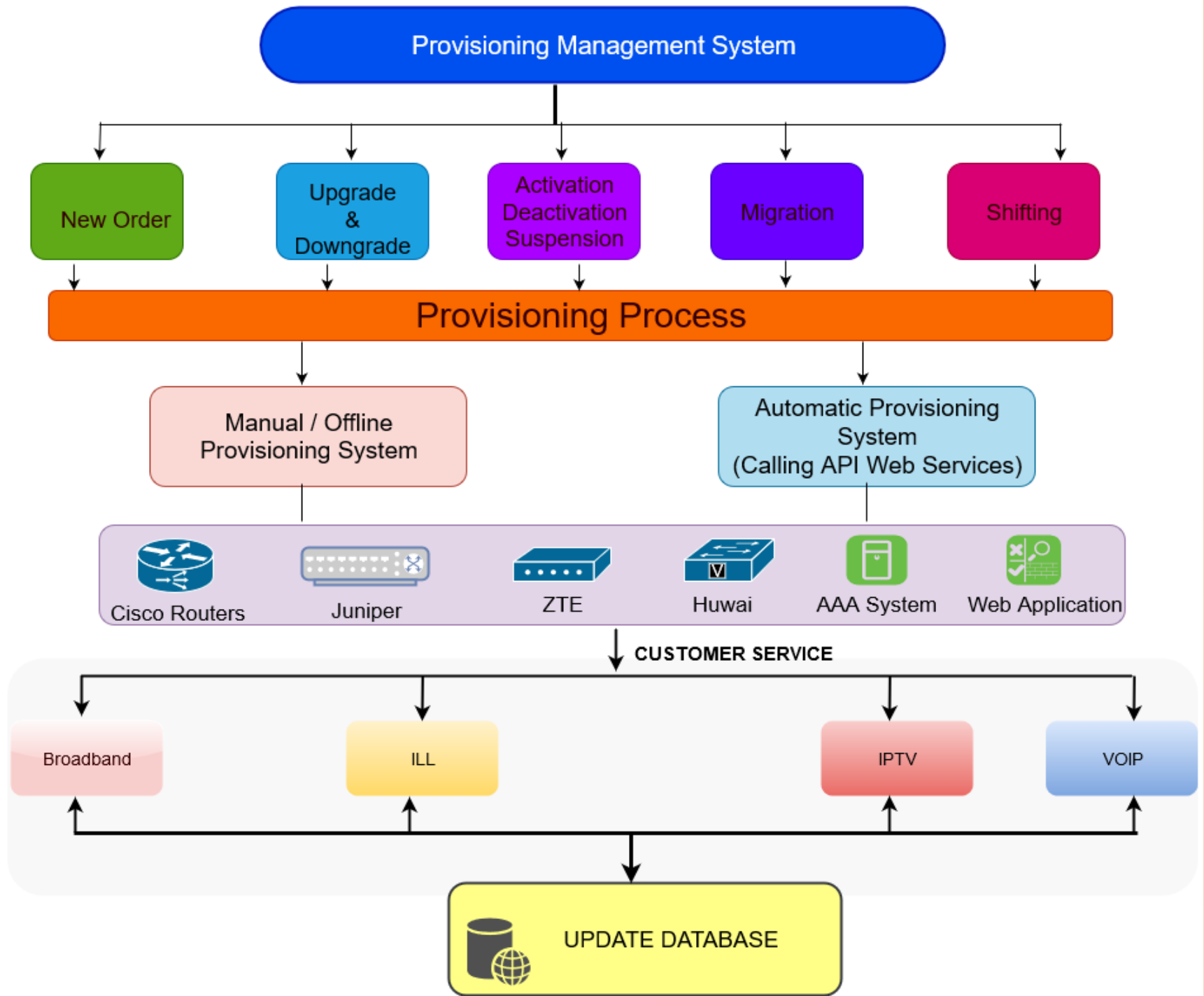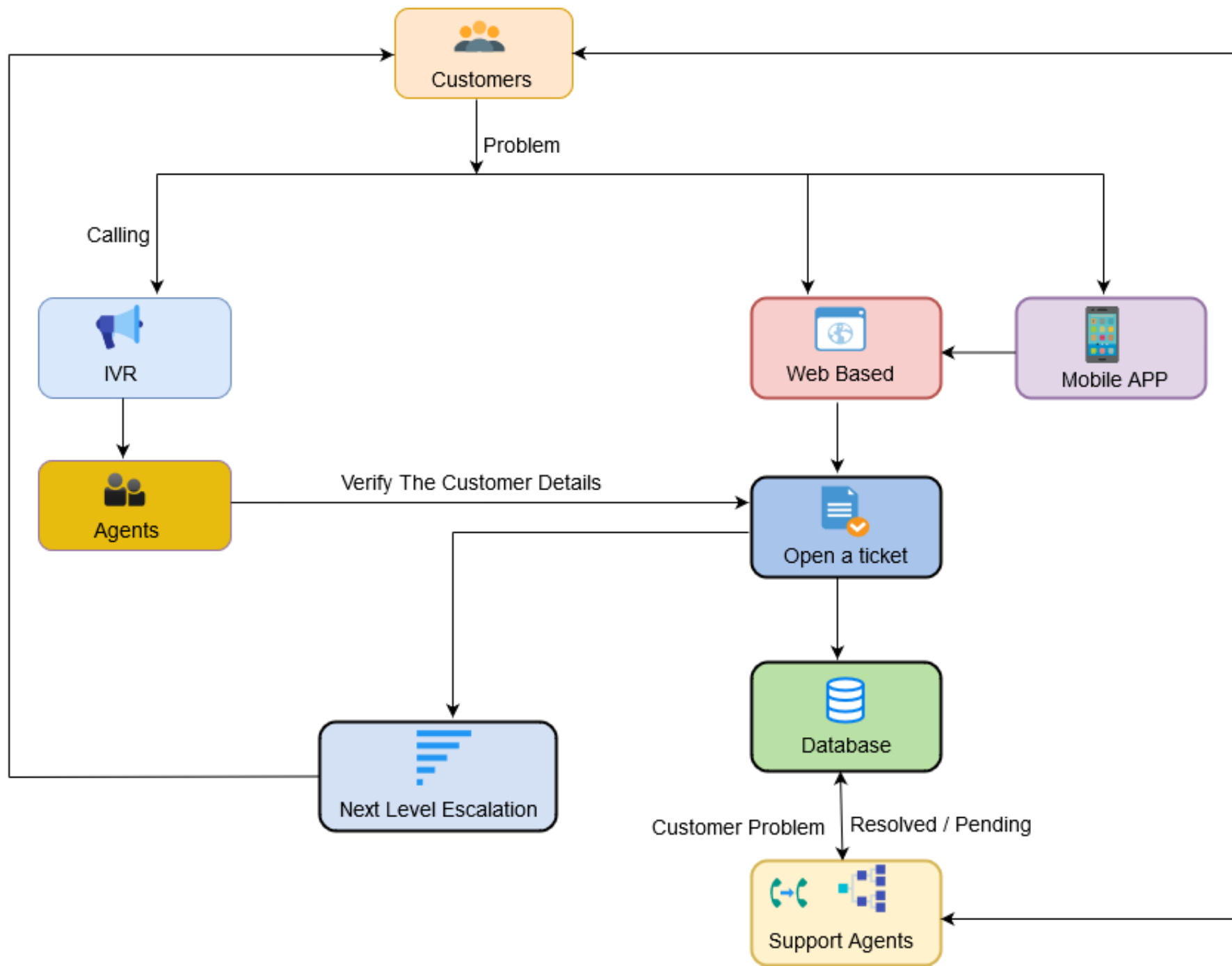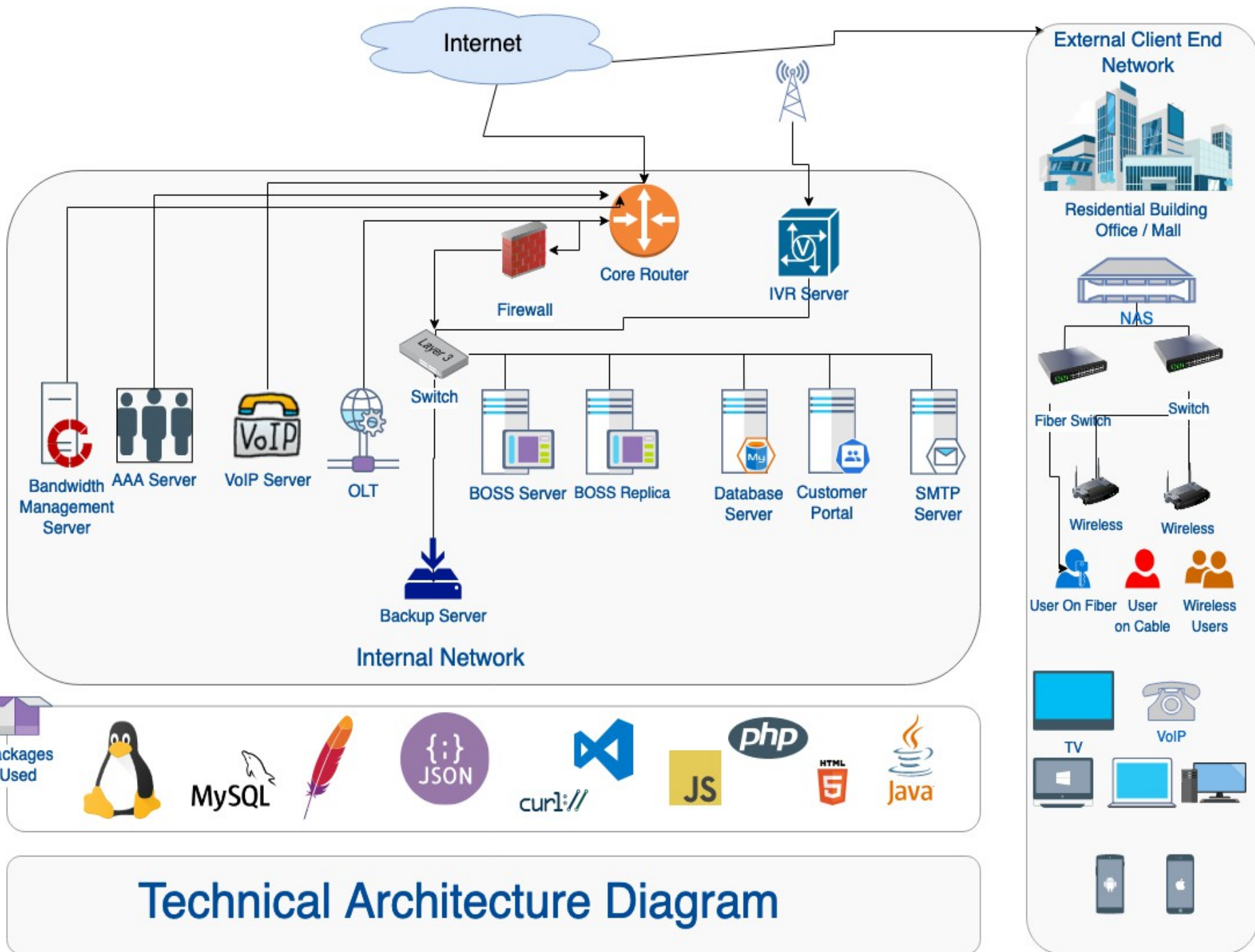
Technical Architecture Diagram

Internet

External Client End Network

Residential Building Office / Mall

NAS

Fiber Switch · Switch

Wireless · Wireless

User On Fiber · User on Cable · Wireless Users

TV · VoIP

Core Router

IVR Server

Firewall

Layer 3 Switch

Bandwidth Management Server · AAA Server · VoIP Server · OLT · BOSS Server · BOSS Replica · Database Server · Customer Portal · SMTP Server

Backup Server

Internal Network

Packages Used

MySQL · JSON · curl · JS · PHP · HTML5 · Java

ORDER MANAGEMENT SYSTEM

Opportunity Creation

Add Opportunity

Fields marked with * are mandatory

Customer

Customer Type :   New Customer ▼ *

Segment Type :   Select Segment ▼

State :   Select ▼

Customer/Company Name :   [ ] *   Company Address :   [ ] *

Company Contact Person :   [ ]   Company Phone No :   [ ] *

Company Mobile No :   [ ] *   Company Email :   [ ] *

Contact Person

Contact Person 1 :   [ ]   **Email Address 1** :   [ ]   **Contact Number. 1** :   [ ] ✚

Product Service

Product Category :   Select ▼ *   Product :   Select Product ▼   Product Description :   [ ] *

Select City :   Select ▼   Installation Address :   [ ] *

Convert to Lead

Help Manual

BMS	Change Password	Masters	Rights Management

Home➤➤ OMS➤➤ Opportunity

Search Opportunity »»

Search By	select ▼	Customer Type	select ▼	Lead Source	select ▼
Status	select ▼	Segment Type	select Segment ▼	Lead Type	Select ▼
Followup Date		City	Select ▼	**Search**	

+ Add New Opportunity   **+ UPLOAD Lead Opportunity**

Lead Opportunity

◄◄ Start   ◄ Previous   (1 to 12 of 12)   Next ►   End ►►

	Opportunity Number	Company Name	Customer Type	Lead Source	Lead Type	Phone Number	Created By	Assigned To	Segment	Next Follow up Date	Status	Action
☐	22180608	TATA	New	News Paper	Hot	9953007932	sa		Enterprise	2018-06-08	Open	**Convert To Lead**
	21180608	vipin	Existing			656835383838	XS5005		ISP	2018-06-08	Lead	Opportunity Closed

POP/BSO Feasibility

Technical Feasibility

NAVIGATION

- › Rights Management
- › Masters
- › BMS
- › OMS
- › Inventory
- Change Password

Contact Us

XS Infosol Inc.

C-34, Sector-2, Noida-201301 (U.P.)

Telephone : +91-120-4242937

E-mail : info@xsinfosol.com

Technical Feasiblity

View History

Customer Name	: INDUS SOLUTION	**Customer ID**	: New Customer
Customer Address	: sector 21 noida	**SALE Agenet**	: Sanket Pawar
Product	:	**Delievery Mode**	: Radio

All Process

Process Name	Comment/Remark	Create by	Create Date
Customer Status Check	Customer has placed the order. Verified through visit	Super Admin	2014-06-30 14:30:28

Associated Person(s)

S.No.	Name	Designation	Group
1	Billing billing	N/A	Billing Admin

Survey Request Date	: 2014-06-30	**Survey Request Remark**	: Please complete the survey. Customer is available on site

Central NOC Detail:

select Feasiblity POP	: Node 1 - Marol	Technical Remark	: Site is feasible *

← Select POP

Engineer	: vinay@sysconinfoway.com		
Remark	: Site is feasible with Node 1	**Description**	: NA
Power	: Yes	**other Equipments**	: No
Servey Date	: 2014-06-30	**Connecting Box**	:
BSO Documents	:		

Eneter bandwidth Ratio, Total Distance Commercial etc

POP Name	: Node 1 *	**Bandwidth**	: 2048
Ratio	: 1:1	**Mode of Delivery**	: Leased Line *
Total Distance From POP	: 2	KM.	**Router / Modem / Mux Details**	: 0
Commercial by BSO	: NA	**Landmark of Start New Cable Laying**	: NA

All Feasiblity Details

Node 1 - Marol

Order Creation

CAF Scan Copy :	Boss_Flow_1528452692.docx Click here To Upload *		
CAF Number :	234 *	PAN Number :	
Trade License No. :		National ID No. :	
purchase Order Number :		VAT Registration No :	
Demo Required :	○ Yes ● No *	Tax Registration No :	
Order Pickup Date :	2018-06-08 📅 *		
Channel Partner :	○ Yes ● No *		
Name Of The Authorized Signatory :	admin *	Designation :	
Registered Office of The Company :			

Billing Address

Contact Person :	TATA
Address :	noida
Location :	Noida ▼
Pin :	
Phone No :	9953007932
Mobile No :	9999999999
Email :	neeraj@tata.com
Billing Branch :	Uttar Pradesh ▼

Approval Process

XS INFOSOL
THE INVINCIBLE TECHNOLOGY

SMART OMS

3: 27: 19 P.M. Monda

Manual

| HOME | Change Password | Inventory | OMS | BMS | Masters | Rights Management |

NAVIGATION

> Rights Management
> Masters
> BMS
> OMS
> Inventory

Change Password

HOME ▸▸ OMS ▸▸ All Leads

🔍 Search Lead»

Search By	select	Reason For Cancellation	select Reason	process By	select
Business Type	select	Client Type	select Client	Status	select
From Date		CR Type	select	Zone	select Zone
To Date					
State	--select--	select			

➕ **Add New Lead**

Contact Us
XS Infosol Inc.

C-34, Sector-2, Noida-201301 (U.P.)

Telephone : +91-120-4242937

E-mail : info@xsinfosol.com

Approval Status

Click to approve the order

All Lead

:: All Lead »

◄◄ Start   ◄ Previous   (1 to 25 of 466)   Next ►   End ►►

Lead Number	Company Name/Customer Code	Customer Type	CR Type	City	Services	Created By	Created By Date	Approval Status	Status	Wait For Status	Action	Cancellation
1000140630	INDUS SOLUTION	New	New Order	Delhi	ILL Broadband Services	sanket@sysconinfoway.com	2014-06-30 14:28:00	Wating For CEO approval	Opened	Order Approval	Order Approval	❌
1002140607	DYNAMIC ORDER	New	New Order	Delhi	ILL	sanket@sysconinfoway.com	2014-06-07 17:49:56	Order Not Created	Opened	Order Entry	Order Entry	❌
1001140607	DYNAMIC TECH	New	New Order	Delhi	ILL	bhuvanesh2706@gmail.com	2014-06-07 06:14:41	Order Not Created	Opened	Tech Feasibility	Tech Feasibility	❌
1000140607	DYNAMIC BSO	New	New Order	Delhi	ILL	motasim@sysconinfoway.com	2014-06-07 05:49:55	Order Not Created	Opened	POP Survey	POP Survey	❌
1000140605	CONNECTION	New	New Order	Delhi	ILL	bhuvanesh2706@gmail.com	2014-06-05 14:59:21	Wating For Project Manager approval	Opened	Order Approval	Order Approval	❌

Provisioning

Search Provisining

Select Order Type	: New Order
Select API Type	: Curl
	Select API Type
	Curl
	SOAP
Select Device	: create new device

Device Key	Provisioning	Device Value	Network

Add New

Device API: http://103.122.168.130/sg_api/custom_responce.php

Verification Username	sa	verification password	•••	Mandatory	password
Attribut Name	order_type	Attributes Label	Order type	Mandatory	1
Attribut Name	requester	Attributes Label	Requester	Mandatory	SERVER_IP
Attribut Name	username	Attributes Label	Username	Mandatory	Username
Attribut Name	mobile	Attributes Label	Mobile	Mandatory	placeholder
Attribut Name	emailid	Attributes Label	Emailid	Not mandatory	placeholder

Provisioning

Product And Device Mapping

Select Device

router

Select Product

PORT 1Mb
Port 3 Mbps
Switch
HUB
10 mbps
150mbps-unlimite

submit

Provisioning

Feasibility Details

BSO Documents   :

Documents

Documents	View

Approval Details

Person Name & Designation	Date	Comments(if any)	Process Name
Satish (Channel Sales Executive)	2020-01-16 03:56:20	Approved	Order Approval
Deyo Layeni(Channel Sales Head)	2020-01-16 04:05:40		Order Approval

Payment Details

Payment Status :

Serial No.	Payment Mode	Draft No.	Amount	Date	Drawn Bank

Provisioning

Select Provisioning Device   :   41.204.224.50 ▾

Device Detail

http://41.204.224.50/sg_api/custom_responce.php	Execute

Reject   Send For Next Process

Provisioning

Exection

Provisioning Attibutes

Order type	1	Requester	192.168.2.4
Username	NIGERIAN INTERNAT	Mobile	08023265898
Emailid	greg.ozoya@nisl-ng.c	Package_name	DDL_HOME_PACKAGI
Reseller		Authenticate User	YES or NO
Auto Disconnect	YES or NO	Auto Disable	YES or NO
Snat IP Allocation Type	DYNAMIC or STATIC	Snat Ip	if snat_ip_allocation_
IP Allocation Type	PUBLIC or PRIVATE	IP Type	DHCP or STATIC
User IP	if ip_type is STATIC	Gateway	Mandatory if ip_type i
Mac Bind	YES or NO	Mac Id	It is mandatory if ma
Login Id		STB No	
Authentication Key	1234	First Name	First Name
Last Name	Last Name	Auto Renew	YES, NO
Auto Renewal Number	Set number of auto r	PPC TYPE	AUTO, MANUAL

Provisioning

Device Detail

Provisioning Attibutes

username	Neeraj	*	user IP	192.168.90.87	*
Circuit Id	12				

Submit

Installation

Inventory

Change Password

Contact Us

XS Infosol Inc.

C-34, Sector-2, Noida-201301 (U.P.)

Telephone : +91-120-4242937

E-mail : info@xsinfosol.com

Address Details

Installation Address			Billing Address		
Address	:	sector 21 noida	**Address**	:	sector 21 noida
City(Location)	:	Delhi	**City(Location)**	:	Delhi
Postal Code	:		**Postal Code**	:	
Phone	:	09876543	**Phone**	:	09876543
Mobile	:	9953007936	**Mobile**	:	9953007936
Fax	:		**Fax**	:	
Email	:	arun@xsinfosol.com	**Email**	:	arun@xsinfosol.com

Product Details

Product	:	Bulk 1 Mbps
Delievery Mode	:	Radio

Associated Person(s)

S.No.	Name	Designation	Group
1	Billing billing	N/A	Billing Admin

All Remarks

All Process

Process Name	Comment/Remark	Create by	Create Date
Customer Status Check	Customer has placed the order. Verified through visit	Super Admin	2014-06-30 14:30:28

Request Servey Remark	:	Please complete the survey. Customer is available on site	**Request Servey Date**	:	2014-06-30
POP Servey Remark	:	Site is feasible with Node 1	**POP Servey Date**	:	2014-06-30
Installation Request Remark	:	Installation	**Expected Installation Date**	:	2014-06-30

Other Requirements

Option Name	Option Value
REMARK	

Installation Details

Date Of Installation	:		*
Date Of Activation	:		*
Remark If Any	:		
Installation Report	:	Click Here To Upload *	

Enter Installation date and activation date

Upload your installation report

SUPPLIER MANAGEMENT SYSTEM

Issue Stock

Issue Stock

Issue Stock To	Employee ▼ *
Employee Name	Amit Pasari ▼ *

Employee

Name	Amit Pasari
Branch	
Product(s) Issued	0
Product(s) Received	0

Issue Date	*
Comment/Remarks	For Testing *

Product Name	Description	Issue Purpose	Available Quantity	Issue Quantity	Warrenty(in months)	Enter Detail
Router 1 ▼	Router 1	Self Use ▼ / Approx return time	10			0 select product
--select-- ▼		select ▼				0 select product
--select-- ▼		select ▼				0 select product
--select-- ▼		select ▼				0 select product

Product Masters

SEARCH PRODUCT

PRODUCT NAME		PARENT CATEGORY	Broadband	TYPE	Product
MODEL_NO		PRODUCT STATUS	ACTIVE	MULTI_QUANTITY	YES

SUBMIT RESET

ADD PRODUCT

LIS PRODUCT

Start ◄ Previous (1 to 13 of 13) Next ► End

SNO	PRODUCT_NAME	PARENT CATEGORY	PRODUCT DESCRIPTION	MODEL_NO	MESSURE_UNIT	PRODUCT STATUS	TYPE	MULTI_QUANTITY	VIEW DETAIL	ACTION
1	PORT 1Mb	ILL	PORT 1Mb	12		Active	Service	No	VIEW DETAIL	✏ 🗑
2	port 2 mbps	ILL	port 2 mbps	0		Active	Service	No	VIEW DETAIL	✏ 🗑
3	1 mbps	Broadband	1 mbps	0		Active	Service	No	VIEW DETAIL	✏ 🗑
4	Router 1	Broadband Router	Router 1	Router 1		Active	Product	No	VIEW DETAIL	✏ 🗑
5	Port 3 Mbps	ILL	Port 3 Mbps	M1		Active	Product	No	VIEW DETAIL	✏ 🗑
6	Test BB	Broadband	Test BB	0		Active	Service	No	VIEW DETAIL	✏ 🗑
7	Switch	ILL	Switch	SW1		Active	Product	No	VIEW DETAIL	✏ 🗑
8	HUB	ILL	HUB	H1		Active	Product	No	VIEW DETAIL	✏ 🗑
9	Router 12	Product	Router 12	A5657		Active	Product	No	VIEW DETAIL	✏ 🗑
10	routers vk	Broadband Router	test	0		Active	Product	Yes	VIEW DETAIL	✏ 🗑
11	10 mbps	ILL	10 mbps	0		Active	Service	No	VIEW DETAIL	✏ 🗑
12	150mbps-unlimited	ILL	150mbps-unlimited	0		Active	Service	No	VIEW DETAIL	✏ 🗑
13	512_KBPS_1_MONTH_20_GB	ILL	test	0		Active	Service	No	VIEW DETAIL	✏ 🗑

Inventory

Category Master

Product Master

Supplier Company Master

Supplier Contact Person

Opening Balance Stock

Inventory Items

| HOME | Inventory | Daily Activity Report | OMS | BMS | Change Password | Masters | Rights Management |

NAVIGATION

- › Rights Management
- › Masters
- › BMS
- › OMS
- › Inventory
- Change Password
- › Daily Activity Report

HOME ➟➟ Inventory ➟➟ Inventory Masters ➟➟ Product Master

SEARCH PRODUCT

| PRODUCT NAME | | PARENT CATEGORY | -SELECT OPTION- | TYPE | -SELECT OPTION- |
| MODEL_NO | | PRODUCT STATUS | -SELECT OPTION- | MULTI_QUANTITY | -SELECT OPTION- |

SUBMIT RESET

ADD PRODUCT

LIS PRODUCT

Start ◀ Previous (1 to 13 of 13) Next ▶ End

SNO	PRODUCT_NAME	PARENT CATEGORY	PRODUCT DESCRIPTION	MODEL_NO	MESSURE_UNIT	PRODUCT STATUS	TYPE	MULTI_QUANTITY	VIEW DETAIL	ACTION
1	PORT 1Mb	ILL	PORT 1Mb	12		Active	Service	No	VIEW DETAIL	✏ 🗑
2	port 2 mbps	ILL	port 2 mbps	0		Active	Service	No	VIEW DETAIL	✏ 🗑
3	1 mbps	Broadband	1 mbps	0		Active	Service	No	VIEW DETAIL	✏ 🗑
4	Router 1	Broadband Router	Router 1	Router 1		Active	Product	No	VIEW DETAIL	✏ 🗑
5	Port 3 Mbps	ILL	Port 3 Mbps	M1		Active	Product	No	VIEW DETAIL	✏ 🗑
6	Test BB	Broadband	Test BB	0		Active	Service	No	VIEW DETAIL	✏ 🗑
7	Switch	ILL	Switch	SW1		Active	Product	No	VIEW DETAIL	✏ 🗑
8	HUB	ILL	HUB	H1		Active	Product	No	VIEW DETAIL	✏ 🗑
9	Router 12	Product	Router 12	A5657		Active	Product	No	VIEW DETAIL	✏ 🗑
10	routers vk	Broadband Router	test	0		Active	Product	Yes	VIEW DETAIL	✏ 🗑
11	10 mbps	ILL	10 mbps	0		Active	Service	No	VIEW DETAIL	✏ 🗑
12	150mbps-unlimited	ILL	150mbps-unlimited	0		Active	Service	No	VIEW DETAIL	✏ 🗑
13	512 KBPS 1 MONTH 20 GB	ILL	test	0		Active	Service	No	VIEW DETAIL	✏ 🗑

BILLING SYSTEM

Invoice Configuration »

Display Setting :

Company Name	:	Tata Tele Services *	
Head Office Address	:	C-34, Sector-2, Noida - 201301 (U.P.) *	
Billing Email	:		
Customer Care Email	:	smart-billing@xsinfosol. *	
Customer Care No(Landline)	:		
Customer Care No(Mobile)	:	+91-120-4978060 *	
Billing Contact No(Landline)	:		
Billing Contact No(Mobile)	:	+91-120-4978060 *	
Service Tax RegNo	:		
TIN No	:	9971858674 *	
GSTN No	:		
PAN No	:		
Bank Account Number	:	A10101010101 *	
MICR Code	:		
Bank Name	:	ICICI *	
Service Tax Category	:		
Company Website	:	9971858674	
CIN No	:		
IFSC Code	:	ICICI11	
Customer Billing Path	:		
Mail Link	:	Disabble ▼	

Invoice Details

NAVIGATION

- Rights Management
- Masters
- BMS
- OMS
- Inventory
- Change Password

Contact Us

XS Infosol Inc.

C-34, Sector-2, Noida-201301 (U.P.)

Telephone : +91-120-4242937

E-mail : info@xsinfosol.com

Search Invoice »

Search By	Select ▼			Select Branch	Select ▼
Invoice Type	Select ▼	Invoice Status	Select ▼	Client Type	--select-- ▼
Product Category	--select-- ▼	Billing Cycle	Select ▼	Bill Type	Select ▼
Search By Date	Select ▼		To Date		

Search

Print All the Invoices Listed Below

Create Manual Invoice | **Import Invoices**

Create manual Invoices

Email the invoice

Invoices

First ◀ Prev | 1 to 12 of 12 | Next ▶ | Last ▶▶

S.No	Invoice No.	Cust Code/GI Code	Customer	CRM	Inv. Date	Period	Amount	Payment	CN	DN	TDS	VDS	Balance	Status	Cancel	Print	PDF	Email	Email Status	Select
1	MH1406281008	1709/1709	EMOB	Super Admin	2014-06-28 10:14:20	2014-06-27 - 2014-06-27	₹ 0	0.00	0.00	0.00	0.00	0.00	₹ 0	Full Paid		🖨	📄	✉	✓	☐
2	1406271004	1707/1707	AVANTA	Billing billing	2014-06-27 00:00:00	2014-06-27 - 2014-06-27	₹ 100.00	0.00	0.00	0.00	0.00	0.00	₹ 100.00	Unpaid	Cancel	🖨	📄	✉	✓	☐
3	1406271003	1707/1707	AVANTA	Billing billing	2014-06-27 00:00:00	2014-06-27 - 2014-06-27	₹ 100.00	0.00	0.00	0.00	0.00	0.00	₹ 100.00	Unpaid		🖨	📄	✉	✗	☐
4	1406271002	1707/1707	AVANTA	Billing billing	2014-06-27 00:00:00	2014-06-27 - 2014-06-27	₹ 100.00	0.00	0.00	0.00	0.00	0.00	₹ 100.00	Unpaid		🖨	📄	✉	✗	☐
5	1406271001	1709/1709	EMOB	Super Admin	2014-06-27 00:00:00	2014-06-02 - 2014-06-27	₹ 600.00	600.00	0.00	0.00	0.00	0.00	₹ 0	Full Paid		🖨	📄	✉	✗	☐
6	MH1406261007	1703/1703	DOORDRISHTI	Billing billing	2014-06-26 10:43:00	2014-05-26 - 2015-05-25	₹ 0	0.00	0.00	0.00	0.00	0.00	₹ 0	Unpaid	Cancel	🖨	📄	✉	✓	☐
7	MH1406161006	1709/1709	New Customer		2014-06-16 14:05:19	2014-06-16 - 2014-06-16	₹ 5000.00	3079.00	0.00	0.00	0.00	0.00	₹ 1921.00	Partial Paid		🖨	📄	✉	✓	☐
8	MH1406131005	1709/1709	NBC FASHION INDIA PVT LTD		2014-06-13 18:23:02	2014-06-12 - 2014-07-31	₹ 621.00	621.00	0.00	0.00	0.00	0.00	₹ 0	Partial Paid		🖨	📄	✉	✓	☐
9	MH1405311004	1708/1708	PENCIL	Super Admin	2014-05-31 12:10:04	2014-05-28 - 2014-05-31	₹ 200.00	43.00	0.00	0.00	0.00	0.00	₹ 157.00	Partial Paid		🖨	📄	✉	✓	☐
10	MH1405271003	1707/1707	AVANTA	Billing billing	2014-05-27 19:08:27	2014-05-27 - 2014-05-31	₹ 995.00	900.00	0.00	0.00	0.00	0.00	₹ 95.00	Partial Paid		🖨	📄	✉	✓	☐

Invoice

Retail Invoice

Delivery Type - Email-(Original Copy)

Group Company Name : NEXTRA TELESERVICES PVT. LTD.	Bill number VT1306211042
Company Name : NEXTRA TELESERVICES PVT. LTD.	Customer code 10740
GST ID:	Bill date 21-Jun-2013
Billing Address : Plot No.4B, Mayur Vihar District Center, Phase-1 Extension, New Delhi-110091	Bill due date 21-Jun-2013
	Bill Period 21-Jun-2013 to 21-Jun-2013
Contact Person: Sanjay	Billing Cycle
Contact No: 9871505970	
P.O. Number: NTPL/12-13/PO-0108	Total Services / Products 1
Destination: Delhi	Sales Person Rishi Dhawan

Previous balance	-	Last Payments	+/-	Adjustments	+	Current charges	=	Amount due	Due Date
0.00		0.00		0.00		682500.00		682500.00	21-Jun-2013

Particulars	Value per Annum	Total Due(in INR)
1) One time charges	650000.00	650000.00
	Taxable Amount	650000.00
	Non Taxable Amount	0.00
	Sub total	650000.00
	Tax	32500.00
Total current charges(Including Tax)		682500.00

Payment Management

XS INFOSOL
THE INVINCIBLE TECHNOLOGY

SMART OMS

5: 26: 31 P.M. Tuesda

Manual

HOME	Change Password	Inventory	OMS	BMS	Masters	Rights Management

NAVIGATION

> **Rights Management**
> **Masters**
> **BMS**
> **OMS**
> **Inventory**
  Change Password

HOME ➤ BMS ➤ Payment ➤ Payment Received ➤ Add Payment

Add Payment

Fields marked with * are Mandatory

Payment Date   :   2014-07-01   *

Select Customer   :   Company Name ▼   [   ]   ← Search the customer name

Mode Of Payment   :   ..Select .. ▼   ← Set Payment mode

Deposited To   :   Bank of Baroda ▼

Receipt No   :   0   *

Upload Receipt   :   Browse... No file selecte   *

Enter Amount   :   0   ← Enter Amount

Your Payment Amount is   :   [   ]

TDS   :   ○ Yes ● No

VDS   :   0

Un-Adjusted VDS Amount   :   [   ]   Un-Adjusted VDS Amount

Unadjusted Amount   :   [   ]   Un-Adjusted Amount will be treated as Advance

Payment Option   :   ..Select .. ▼   *

Refresh balances   Submit   Reset

Contact Us

XS Infosol Inc.

C-34, Sector-2, Noida-201301 (U.P.)

Telephone : +91-120-4242937

E-mail : info@xsinfosol.com

Payment Receipt

XS INFOSOL

THE INVINCIBLE TECHNOLOGY

ISO 27001:2005 COMPANY

4th floor Statesman House, Barakhamba Road, New Delhi-110001
Email : support@xsinfosol.com, Phone : 01204978060

Payment Details

Customer Code	11814	Customer Name	D-NET NETWORK
Customer Address	D-NET NETWORK patidar hardware bus stand Singhana MP	Customer Email	amitpatidar6765@gmail.com
Customer Phone	09630003335	Branch	Madhya Pradesh
Product Category	Software As Service	Payment Remarks	
Payment Received By	Siromani Vashisth		

Payment ID	Receipt No	Amount	Status	Payment Date	Mode	CQ/DD No
18038	18038	4602	Approved	2020-01-15	Wired Transfer	774755

Payment Transactions

S No.	Invoice No.	Amount	Description
1	0720010200006257 (2020-01-01 - 2020-03-31)	4602 INR	

Ledger Details

From Date [   ] To Date [   ]

Search

Ledger Report

S.No	Account ↓	Date Time ↓	Entry Type	Entry Dr/Cr	Amount	Closing Bal.	Group Closing Bal.	Narration	CRM	Ledger Trans Detail
1	NEXTRA TELESERVICES PVT. LTD. (10740)	2018-10-04 19:04:08	Payment	Cr	100440.00 INR	Dr 119040.00 INr	Dr 119040.00 INr	Cheque Payment Of GL Code 10740 Customer Code 10740 Cheque Number 001117 of Payment Id 15731 is Approved	Rishi Dhawan	15731
2	NEXTRA TELESERVICES PVT. LTD. (10740)	2018-10-03 12:47:48	Invoice	Dr	109740.00 INR	Dr 219480.00 INr	Dr 219480.00 INr	Regular Cycle Invoice No. 0718100300003651 . Period 2018-10-01 - 2018-12-31	Rishi Dhawan	0718100300003651
3	NEXTRA TELESERVICES PVT. LTD. (10740)	2018-07-03 15:34:53	Invoice	Dr	109740.00 INR	Dr 109740.00 INr	Dr 109740.00 INr	Regular Cycle Invoice No. 0718070300002905 . Period 2018-07-01 - 2018-09-30	Rishi Dhawan	0718070300002905
4	NEXTRA TELESERVICES PVT. LTD. (10740)	2018-06-07 13:15:01	TDS	Cr	9300.00 INR	Cr 0.00 INr	Cr 0.00 INr	TDS Of GL Code 10740 Customer Code 10740 Approved	Rishi Dhawan	
5	NEXTRA TELESERVICES PVT. LTD. (10740)	2018-06-07 13:14:39	Payment	Cr	100440.00 INR	Dr 9300.00 INr	Dr 9300.00 INr	Cheque Payment Of GL Code 10740 Customer Code 10740 Cheque Number 000616 of Payment Id 15020 is Approved	Rishi Dhawan	15020
6	NEXTRA TELESERVICES PVT. LTD. (10740)	2018-04-02 18:17:29	Invoice	Dr	109740.00 INR	Dr 109740.00 INr	Dr 109740.00 INr	Regular Cycle Invoice No. 0718040200002314 . Period 2018-04-01 - 2018-06-30	Rishi Dhawan	0718040200002314
7	NEXTRA TELESERVICES PVT. LTD. (10740)	2018-03-30 14:13:27	TDS	Cr	9300.00 INR	Cr 0.00 INr	Cr 0.00 INr	TDS Of GL Code 10740 Customer Code 10740 Approved	Rishi Dhawan	
8	NEXTRA TELESERVICES PVT.	2018-03-30	Payment	Cr	100440.00	Dr	Dr	Cheque Payment Of GL Code 10740 Customer Code 10740 Cheque Number	Rishi	14568

Collection Details

S.No	Customer	Cust Code /GL Code	Invoice No.	CRM	Contact Person	Inv. Date	Due Date	Amount	Balance	Status	Print	Email	Flow	Updated Due Date	Collection Remark	Add Remark	Multi Remarks
1	CATER MART	11400/11400	ST1502267077	Vipin Sharma	Sudhir	2015-02-26 18:29:10	2015-03-13	24.00 USD	0.00 USD	Partial Paid				0000-00-00	N/A	Add Remark	☐
2	ANN STAV DESIGN STUDIO	10812/10812	ST1502257069	Amit Pasari	Ann Stav	2015-02-25 18:08:19	2015-03-14	480.00 USD	410.00 USD	Partial Paid				2015-06-12	do to mail	Add Remark	☐
3	RUDRA COMMUNICATION PVT LTD SIMLA	10310/10310	ST1503037108	Rishi Dhawan	Virendra	2015-03-03 13:03:05	2015-03-18	5394.00 INR	0.00 INR	Partial Paid				2015-03-18	neft icici bank	Add Remark	☐
4	ENDOLITE INDIA LTD	10009/10009	ST1503147268	Vipin Sharma	puskar	2015-03-14 14:13:23	2015-04-16	80900.00 INR	0 INR	Partial Paid				2015-07-10	TDS DEOPSIT RS 7200	Add Remark	☐
5	Sonia Kalia Design	11048/11048	ST1504247715	Vipin Sharma	Sonia Kalia	2015-04-24 13:41:41	2015-05-09	731.00 INR	731.00 INR	Unpaid				2019-11-11	not pick call	Add Remark	☐
6	ANN STAV DESIGN STUDIO	10812/10812	ST1505047768	Amit Pasari	Ann Stav	2015-05-04 17:10:37	2015-05-19	125.00 USD	125.00 USD	Unpaid				2015-06-12	do to mail	Add Remark	☐
7	STAHL INDIA PRIVATE LTD	11365/11365	ST1507018340	Amit Pasari	Tushar Kanti Choudhary	2015-07-01 17:31:01	2015-07-17	17955.00 INR	17955.00 INR	Unpaid				2015-09-10	release in this week	Add Remark	☐
8	PANKAJ DIAMOND	10028/10028	ST1506158220	Vipin Sharma	Pankaj Verma	2015-06-15 12:34:26	2015-07-24	3021.00 INR	21.00 INR	Partial Paid				2015-08-25	he say collect cash	Add Remark	☐
9	SUPARNO SATPATHY	11043/11043	ST1508048721	Vipin Sharma	SUPARNOSATPATHY	2015-08-04 13:24:30	2015-08-19	798.00 INR	198.00 INR	Partial Paid				2019-08-21	given payment to vipin sir	Add Remark	☐
10	CATER MART	11400/11400	ST1508318915	Vipin Sharma	Sudhir	2015-08-31 16:02:02	2015-09-15	24.01 USD	0.00 USD	Partial Paid				0000-00-00	N/A	Add Remark	☐
11	SUPARNO SATPATHY	11043/11043	ST1508048722	Vipin Sharma	SUPARNOSATPATHY	2015-08-04 13:24:32	2015-09-16	798.00 INR	798.00 INR	Partial Paid				0000-00-00	N/A	Add Remark	☐

HELPDESK

Dashboard

XSInfoSol
the invincible technology

SUPPORT SYSTEM   ESCALATION MASTER   USER   ALL REPORTS   OPTIONS

OUTAGE MANAGER

Support System

- Create Ticket
- Advance Search
- Search Ticket
- Assigned Ticket
- Closed Ticket
- Resolved Ticket
- My Replied Ticket

Knowledgebase

- FAQs
- Anvils
- Rockets
- Slingshots

Contact Us

Home

MY TASK

Opened Ticket	Assigned Ticket	Resolved Ticket	Closed Ticket
785	18	2082	873

MY ESCALATION

Ticket No.	Escalation On	Complain	Priority
1000190531	Level 1	Delay & Installation	Low
1001190531	Level 1		Low
1000190606	Level 1	Internet not working	Low
1001190606	Level 1	Internet not working	Low

SCHEDULED TICKET

Ticket No.	Escalation On	Complain	Priority
1000190606	Level 1	Internet not working	Low
1001190606	Level 1	Internet not working	Low
1002190606	Level 1	Internet not working	Low
1000190729	Top Most	Planned Activity	Low

Ticket Creation

DASHBOARD | **SUPPORT SYSTEM** | **ESCALATION MASTER** | **EXTENSION MASTER** | **USER** | **ALL REPORTS** | **OPTIONS**

Support System

- Create Ticket
- Tickets
- My Locked Ticket
- Call Logs
- Recieved Call
- Search Ticket
- Assigned Ticket
- Closed Ticket
- Resolved Ticket
- Awaiting Tickets
- My Replied Ticket

Knowledgebase

- FAQs
- Anvils
- Rockets
- Slingshots

Contact Us

XS Infosol Inc.

C-34, Sector-2, Noida-201301 (U.P.)

Telephone : +91-120-4242937

E-mail : info@xsinfosol.com

Home ➜ Support System ➜ Create Ticket

Support Center

Customer Details

Search : [_____] ← Search Customer details

Caller Details

Contact Person : [_____]   Email Address : [_____]   Contact Number : [_____]   Add New

Select Complains

Select Category : [--Select--] ← Select Problem Category

Ticket Details

Mode : [FTR]   Escalation Level : [Level-1]

Call Source : [Phone]   Call Type : [Query]

Impact : [Non Service Affecting]   Call Back Date-Time :

                                      SLA to be Committed : [00] HH [00] MM

Severity : [Low]   SLA Customer Type of Outage : [Unplanned Outage Related Issue]

                                      Ticket Scheduling ?: ☐

Attachment : [Browse...] No files selected.

Call Description : [_____]

Describe Client Issue →

Submit   Resolve

Customer Portal

Account Balance
132676 INR

Announcement

No Announcement

Contact Us

XS Infosol
C-34, Sector-2, Noida-
201307 (U.P.)
Telephone : +91-120-
4242937
E-mail : info@xsinfosol.com

Please type your question here

Search

SUPPORT CENTER

Ticket No.	Service	Category	Assigned Person	Status
1050170421	linux hosting	Hosting	Praveen Sharma	Closed
1044170405	linux hosting	Hosting	Praveen Sharma	Closed
1049170323	linux hosting	Hosting	--	Open
1019170215	Website & Application	Domain	ashish	Closed
1017170131	Windows Hosting	Hosting	Yogender	Closed

Create Tickets   More>>

Customer can raise his ticket to helpdesk

BILLING

Invoice No	Invoice Amount	Invoice Date	Invoice Due Date	Status
ST17050315907	104650 INR	03-May-2017	18-May-2017	Unpaid
ST17022515126	1840 INR	25-Feb-2017	12-Mar-2017	Unpaid
ST17022515125	23000 INR	25-Feb-2017	12-Mar-2017	Unpaid
ST17012314796	135700 INR	23-Jan-2017	07-Feb-2017	Full Paid
ST16111713963	20700 INR	17-Nov-2016	02-Dec-2016	Full Paid

Make Payment   More>>

Customer can make his online payment from here

SERVICES

Service ID	Service	Activation Date	Billing Date	Status
10125001	linux hosting	11-Apr-2012	01-Jul-2012	Inactive
10125002	Windows Hosting	01-Apr-2012	01-Apr-2017	Inactive
10125003	linux hosting	01-Jul-2012	01-Oct-2012	Inactive
10125004	Smart Guard	14-Nov-2012	14-Nov-2017	Active

NMS

This part under construction

MAKE PAYMENT

Select Invoice	Invoice No.	Amount	Invoice Date	Invoice Due Date	Status
☑	ST17050315907	104650 INR	03-May-2017	18-May-2017	Unpaid
☑	ST17022515126	1840 INR	25-Feb-2017	12-Mar-2017	Unpaid
☐	ST17022515125	23000 INR	25-Feb-2017	12-Mar-2017	Unpaid
☐	ST16030811062	9871 INR	08-Mar-2016	16-Apr-2016	Partial Paid

Total Due Amount: 139361 INR

Select the invoice for which customer need to pay for

Payment Amount 139361 INR

Proceed to Pay

Click on proceed to pay for the online payment

Invoice Detail

Invoice Status Select ▼   Search

▪▪ INVOICE DETAIL

≪ ‹ Display 1 to 10 of › ≫
25

Invoice No.	Invoice Cycle	Invoice Amount	Invoice Date	Invoice Due Date	Paid Amount	Cr. Note	Dr. Note	Status	Print	PDF	Email	Payment Detail
ST17050315907	01-Apr-2017 / 31-Mar-2018	104650.00 INR	03-May-2017	18-May-2017	0 INR	0.00	0.00	Unpaid	🖨			View
ST17022515126	16-Feb-2017 / 15-Feb-2018	1840.00 INR	25-Feb-2017	12-Mar-2017	0 INR	0.00	0.00	Unpaid	🖨			View
ST17022515125	01-Feb-2017 / 31-Jan-2018	23000.00 INR	25-Feb-2017	12-Mar-2017	0 INR	0.00	0.00	Unpaid	🖨			View
ST17012314796	23-Jan-2017 / 23-Jan-2017	135700.00 INR	23-Jan-2017	07-Feb-2017	123900 INR	0.00	0.00	Full Paid	🖨			View
ST16111713963	01-Nov-2016 / 31-Mar-2017	20700.00 INR	17-Nov-2016	02-Dec-2016	18900 INR	0.00	0.00	Full Paid	🖨			View
ST16111613936	14-Nov-2016 / 13-Nov-2017	13800.00 INR	16-Nov-2016	01-Dec-2016	12600 INR	0.00	0.00	Full Paid	🖨			View
ST16082313035	23-Aug-2016 / 23-Aug-	25300.00 INR	23-Aug-	07-Sep-2016	23100 INR	0.00	0.00	Full Paid	🖨			View

MOBILE APP
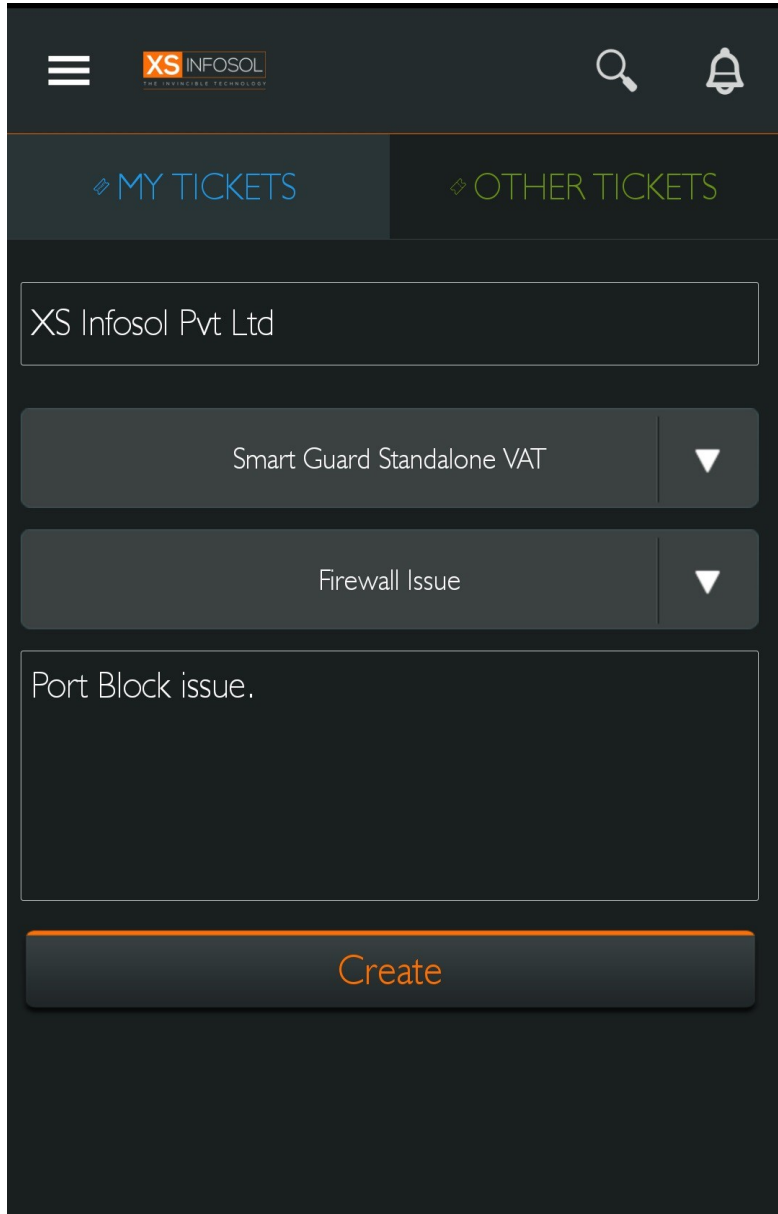
CLIENTS WITH SIMILER BUSINESS

1. Company Name : TATA COMMUNICATIONS LTD

Company Profile :-

Tata Communications Limited is an Indian telecommunications company. It's part of the Tata Group. Tata's communications network spans more than 500,000 km of subsea fibre and more than 210,000 km of terrestrial fibre. The company has invested $1.19 billion in its global subsea fibre network.

Business Type : Internet Lease line , Broadband , Infra Billing,Voice

Running End Customers : 100,000 (Approx)

Client's Customers Running On Our Solutions :-

A: Order Management System

B: Billing System Management

C: Help-Desk Management

D: AAA System

E: VSOLV

F: Cacti Servers

G: City & Airports WIFI Management & Monitoring

2 : Company Name : Aircel LTD.

Company Profile :

Aircel is one of India's leading innovative mobile service providers with a subscriber base of 87.7 million.

Aircel as an operator has presence across 22 circles The company offers Voice, Data and Value Added services for both pre-paid and post-paid customers.

Business Type : Internet Lease line & Value added services

Running End Customers : 75,000(Approx)

Client's Customers Running On Our Solutions :-

A: Order Management System

B: Billing System Management

C: Help-Desk Management

D: IVR

3 . Company Name : Parametrique Electronic Solution Pvt Ltd

Company Profile :-

Parametrique are the leaders in the design, deployment, integration and management of advanced communication networks in India, with a comprehensive, integrated platform solution for high performance fiber networks. We work hand-in-hand with India's most innovative and successful builders, building future-ready homes with seamless digital services, including IP and IoT services, security management, energy management and home automation solutions customized to their requirements.

Business Type : Infra Billing (Like; Boom Barriers , Camera , Prepaid Meters , FTTH) Reselling of Multiple Services like Internet , IPTV and Tagging the Vendor with the service. Agreement from Building Owner(Fixed or Revenue Share), ISP or other upstream provider .

Running End Customers : 1,00,000 (Approx)

Client's Customers Running On Our Solutions :-

A: Order Management System

B: Billing System Management

C: Help-Desk Management

4. Company Name : Nexlink Communications

Company Profile :-

Nexlink Communications, is proud to introduce a broadband high speed internet service into Guyana. We are currently covering a radius of 10 miles from Georgetown. Employing the latest in wireless networking technology, we bring blazing fast connectivity right to the comfort of your home/office.

Business Type : Internet Lease line & Broadband Billing

Running End Customers : 25,000 (Approx)

Client's Customers Running On Our Solutions :-

A:-Smartguard (AAA System) : Smartguard is the complete tool for anyone wanting to manage Internet, Bandwidth & Network security. It's a multi-function tool which is user friendly. It provides network security & bandwidth management by incorporating Firewall, Virus Scanning, Anti Spam & Manage Traffic by IP Addresses, Ports, Packages and more.

B:-Billing System Management : As the central point of control, billing manages the core business information such as product catalog management, customer management, rate management, customer taxation and customer financial accounting, Invoice Management, Payment management. Debit Note management, Credit Note Management, Multiple Currency Support, Dual Ledger.

4 . Company Name : Direct On Data Limited

Company Profile :-

Direct On Data Limited (DoDL); formerly Direct on PC Limited (DoPC) commenced its operations on 1st June 2002 as an Internet Service Provider (ISP) licensed by NCC. Since its inception the company has always been an industry leader to deliver the latest technology to the market at affordable prices.

Business Billing : Internet Lease line , Broadband Billing & value added Services

Running End Customers : 25,000 (Approx)

Client's Customers Running On Our Solutions :-

A: Smartguard (AAA System) : Smartguard is the complete tool for anyone wanting to manage Internet, Bandwidth & Network security. It's a multi-function tool which is user friendly. It provides network security & bandwidth management by incorporating Firewall, Virus Scanning, Anti Spam & Manage Traffic by IP Addresses, Ports, Packages and more.

B: Order Management System : Smart OMS is an electronic system developed to execute securities orders in an efficient and cost-effective manner. Many companies use OMS for tracking the progress of each order throughout the system.

C: Billing System Management : As the central point of control, billing manages the core business information such as product catalog management, customer management, rate management, customer taxation and customer financial accounting, Invoice Management, Payment management. Debit Note management, Credit Note Management, Multiple Currency Support, Dual Ledger.

D: Help-Desk : Smart Help-Desk will automatically generates easy follow instructions to submit complaints and a way to monitor and follow up the same. The process intelligent enough to notify the effected persons. We not only help you in improvement of your support and maintaining low cost for support but also increasing your customer satisfaction and retention.

Our Global Foot Prints

TATA COMMUNICATION

INDIA
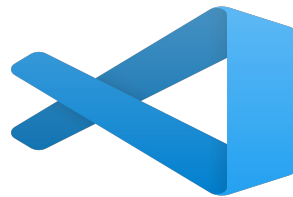
HOOP TELCOMS

NIGERIA

IO GLOBAL

AFGHANISTAN

NEXLINK COMMUNICATIONS

GUYANA

Our Technology

THANK YOU