

Our Mission

Our Mission is to establish long-term supportive relationships with our clients; foster durable sustainable associations within the global ecosystem that we operate in; and extend to our clients our inherent ability as a company to provide the assurance and advantage of greater involvement and mindshare.

At XS Infosol, innovation to us means looking for ways to help our clients stay ahead of the competition. Our goal is to provide integrated end-to-end solutions to our clients and to further this commitment, we collaborate with industry experts and companies that have expertise in areas that supplement and complement XS Infosol own expertise.

Employees are important spokes for the smooth running wheels of any organization. At XS Infosol, all our employees are driven by a sense of belonging and are secure in the knowledge that they play a big important part in a growing organization with shared goals and vision, and this solidarity is a natural fall out of XS Infosol philosophy of inculcating a vibrant sentiment of collective ownership in all our employees.

What We Do

Software
Solutions

VoIP
Services

Web
Services

Digital
Marketing

Customized
Web
Development

Mobile
App
Development



Products & Solutions

 <p>Bandwidth Management System</p>	 <p>Billing Management System</p>	 <p>Order Management System</p>	 <p>Smart Inventory</p>	 <p>Digital Marketing</p>	 <p>Web Hosting</p>
 <p>Smart IVR</p>	 <p>Smart Dialer</p>	 <p>Smart HRM</p>	 <p>Website Development</p>	 <p>Hot Spot/Wifi Solutions</p>	
 <p>Customer Relationship Management</p>	 <p>Domain Registration</p>	 <p>Mobile Application</p>	 <p>Cloud/Dedicated Servers</p>		

smart Guard (Bandwidth Management Software)

smart guard provides simple yet effective solution for anyone wanting to manage and secure internet /network traffic.

Features

- i) Bandwidth Management
- ii) Policy Management
- iii) Prepaid Billing
- iv) Postpaid Billing
- v) Content Filter
- vi) Firewall
- vii) Graphs
- viii) MIS Reporting & Trend Analysis
- ix) VPN Module

Area of Use

- i) Telcos (Telecommunication Companies)
- ii) Internet Service Providers (ISP's)
- iii) Hospitality Sector (Hotels)
- iv) Corporates, SME's
- v) Educational Sector (Schools, Colleges, Universities)
- vi) Medical Sector (Hospital, Medical Clinics)
- vii) Hotspots & Internet Distributors.

B.O.S.S.

(Business Operation Support System)

smart OMS (Order Management Software)

Smart OMS gives your customers or employees the convenience, accuracy and ability to enter orders themselves, 24/7 from any location with Internet access.

Features

- i) Lead Management
- ii) Provisioning Management
- iii) Dynamic Approval Management
- iv) Document Management
- v) Dynamic Workflow Management
- vi) Order Management
- vii) Product Management
- viii) Feasibility Management
- ix) Customer Management
- x) Channel Sales Management

Area of Use

- i) Telcos (Telecommunication Companies)
- ii) ISP
- iii) Small & Medium Enterprises

B.O.S.S.

(Business Operation Support System)

smart BMS (Billing Management Software)

Smart Billing the core solution suite, manages the core business information such as product catalog management, Customer-management, rate management customer taxation and customer financial accounting etc.

Features

- i) Invoice Management
- ii) Customer Management
- iii) Payment Management
- iv) Debit Note Management
- v) Proforma Invoice
- vi) Approval Management
- vii) Credit Note Management
- viii) MIS Reports
- ix) Pre-period Billing and Post-period Billing
- x) Spot Billing Generation
- xi) Discount Management
- xii) Collection Management

Area of Use

- i) Telcos
- ii) ISP
- iii) Corporate, SME's
- iv) Hospitality Sector
- v) Hotspot Providers

B.O.S.S.

(Business Operation Support System)

smart Inventory

Smart Inventory Management allows you to consolidate your disparate inventory tracking and control systems into a single, global inventory management solution.

Features

- i) Supplier Management
- ii) Purchase Order Management
- iii) Stock Management
- iv) Stock Return Management
- v) Stock Issue Management
- vi) MIS Reports
- vii) Product /Service Management
- viii) Web Based
- ix) Menu Rights Management
- x) Approval Based Management
- xi) Email Alert Integration
- xii) SMS Alert Integration

Area of Use

- i) Telcos
- ii) ISP
- iii) Corporate, SME's
- iv) Warehouses

B.O.S.S.

(Business Operation Support System)

smart CRM

Smart CRM-Helpdesk Software helps you create an efficient, cost effective, web based customer focused support environment

Features

- i) Work Flow System
- ii) Flexible User Roles
- iii) Automatic Email Notifications
- iv) Automatic Email to Ticket Processing
- v) Customer Complaint Tracking & Handling
- vi) All Active/ Inactive Operators in Categories
- vii) IVR Integration
- viii) Multi Attachment
- ix) Time Management
- x) Ticket Scheduling
- xi) Automatic Email alerts
- xii) Daily Productivity Report

Area of Use

- i) Telcos
- ii) ISP
- iii) Corporate, SME's
- iv) BPO

smart HRM (Human Resource Management)

Smart HR Management software that takes care of all your requirements relating to accounting and management of employees' Payroll.

Features

- i) Reporting Relationship
- ii) Planning & Organizing
- iii) Payroll Management Module
- iv) Leave & Attendance Module
- v) Process, Project & Team Module
- vi) Employee Master Database Module
- vii) Performance Appraisal Management Modules
- viii) Confirmation & Contract Renewals Module
- ix) Recruitment & Application Management Module
- x) HR Letters
- xi) Transfers Module
- xii) Exit Management
- xiii) Asset Management
- xiv) Record Management
- xv) Disciplinary Action Module
- xvi) Leave and Attendance Module
- xvii) Increment & Promotion Module
- xviii) Training & Development Module

V.O.I.P.

(Voice Over Internet Protocol)

smart Dialer

Predictive Dialer are commonly used by telemarketing organizations involved in B2C (business to consumer) calling as it allows their sales representatives to have much more customer contact time.

Features

- i) Call Transfer
- ii) Authentication
- iii) Call Monitoring
- iv) Call Details Record
- v) Call Recording (Logger)
- vi) Call Forward variable
- vii) Call Barging
- viii) Call Queuing
- ix) Smart Message
- x) Database Integration
- xi) Database Store/Retrieval
- xii) API Integration with existing CRM & MIS

Area of Use

- i) Call Center
- ii) Support Center
- iii) BPO

V.O.I.P.

(Voice Over Internet Protocol)

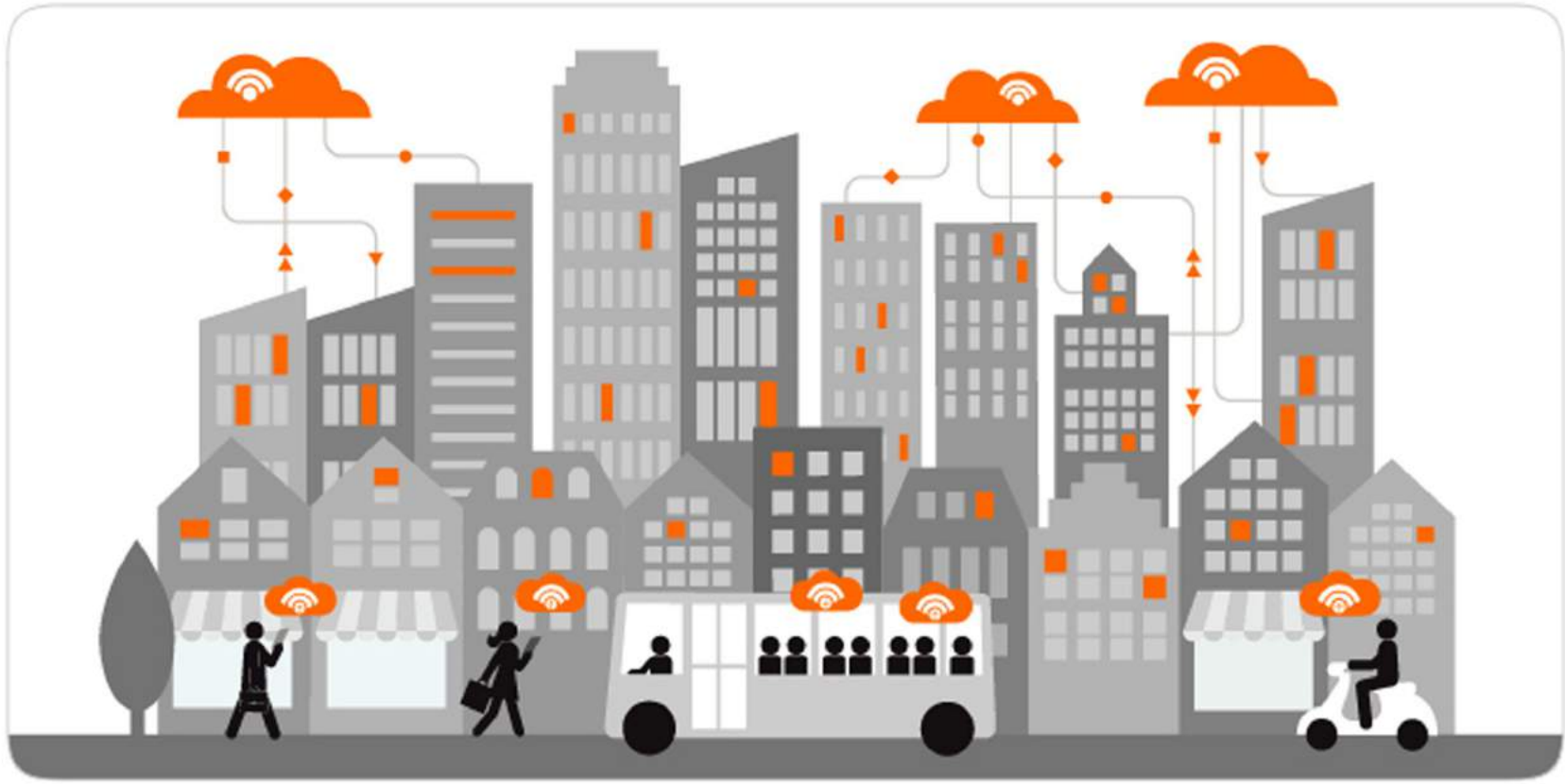
smart IVR

Smart IVR (Interactive Voice Response) is a telephony menu system that enables identification, segmentation. It is a simple, effective and significantly reduce costs and increase efficiency within any company.

Features

- i) Automate customer support
- ii) Pre-recorded IVR messages
- iii) Collect information about callers
- iv) Personalized IVR message and prompts
- v) Increase first contact resolution
- vi) Increase customer service efficiency
- vii) Increase agent and company efficiency
- viii) Database Integration
- ix) Prioritize calls based on value
- x) Thrive with high call volumes
- xi) Reduce operational costs
- xii) Increase customer satisfaction
- xiii) Route the caller to the right agent or department

Public Wi-fi Management System



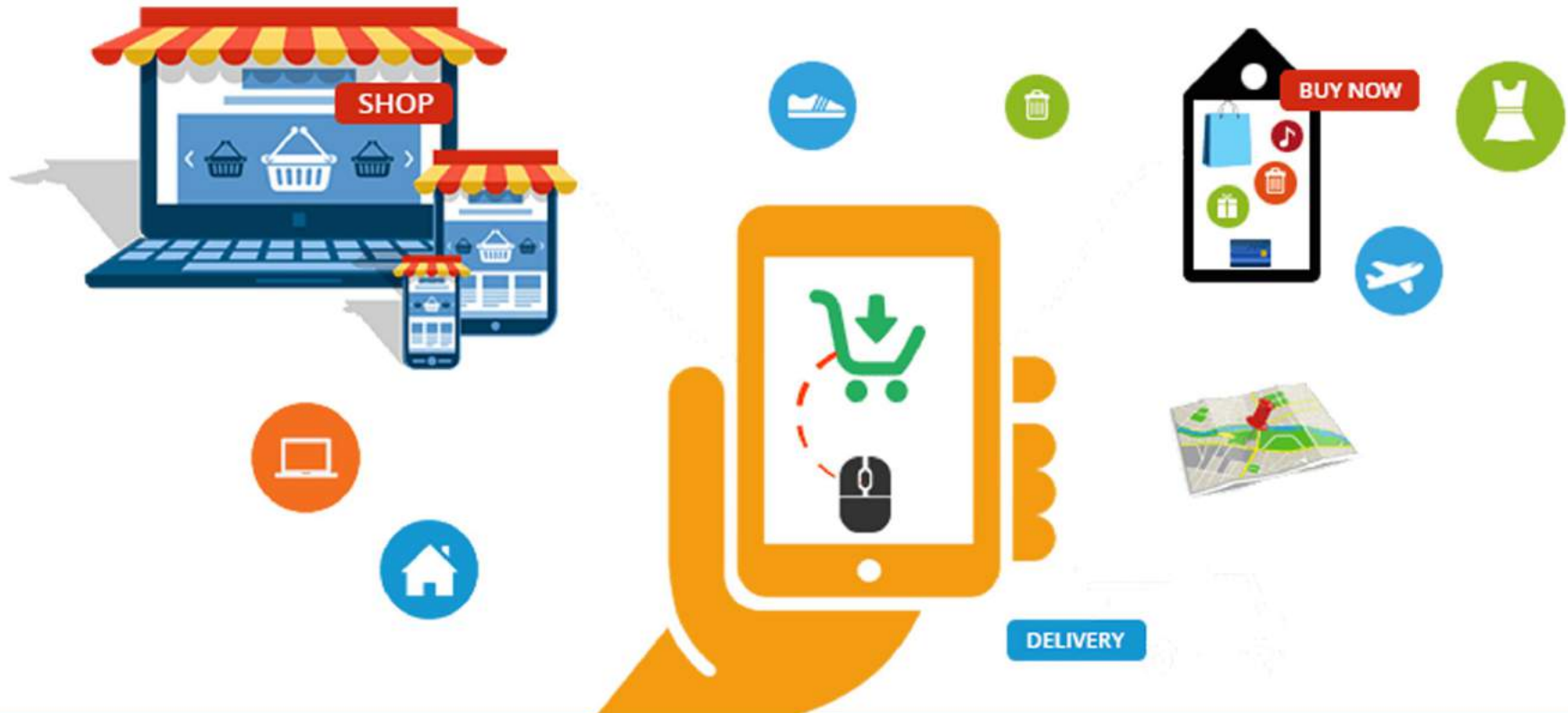
smart Wi-fi Management System

Smart Wifi Management is a professional software solution for providing internet access to your customers. Customers will be redirected to your login page to authenticate with user account or a prepaid-code before getting the Internet access. The software controls download, upload, data transfer, time usage, visited pages. Integrated Smart Billing software controls unlimited user or prepaid-code accounts, and displays data to customers on your self-branded pages.

Features

- i) Web Based Administration
- ii) Register Via Web & SMS
- iii) Acceptance of conditions of the use
- iv) Extensive Reporting
- v) Prepaid and Postpaid Billing
- vi) Accept Online Payment
- vii) Customer web self-care
- viii) Support Mobile Devices (iPad, iPhone,Android etc.)
- ix) Customisable Login Page
- x) Content Filtering
- xi) Bandwith throttling - FUP
- xii) Track visited websites
- xiii) Compatible with any hardware's
- xiii) Limit download & upload speed per user (Bandwith Management)

E- Commerce Solution



smart E – Commerce Solution

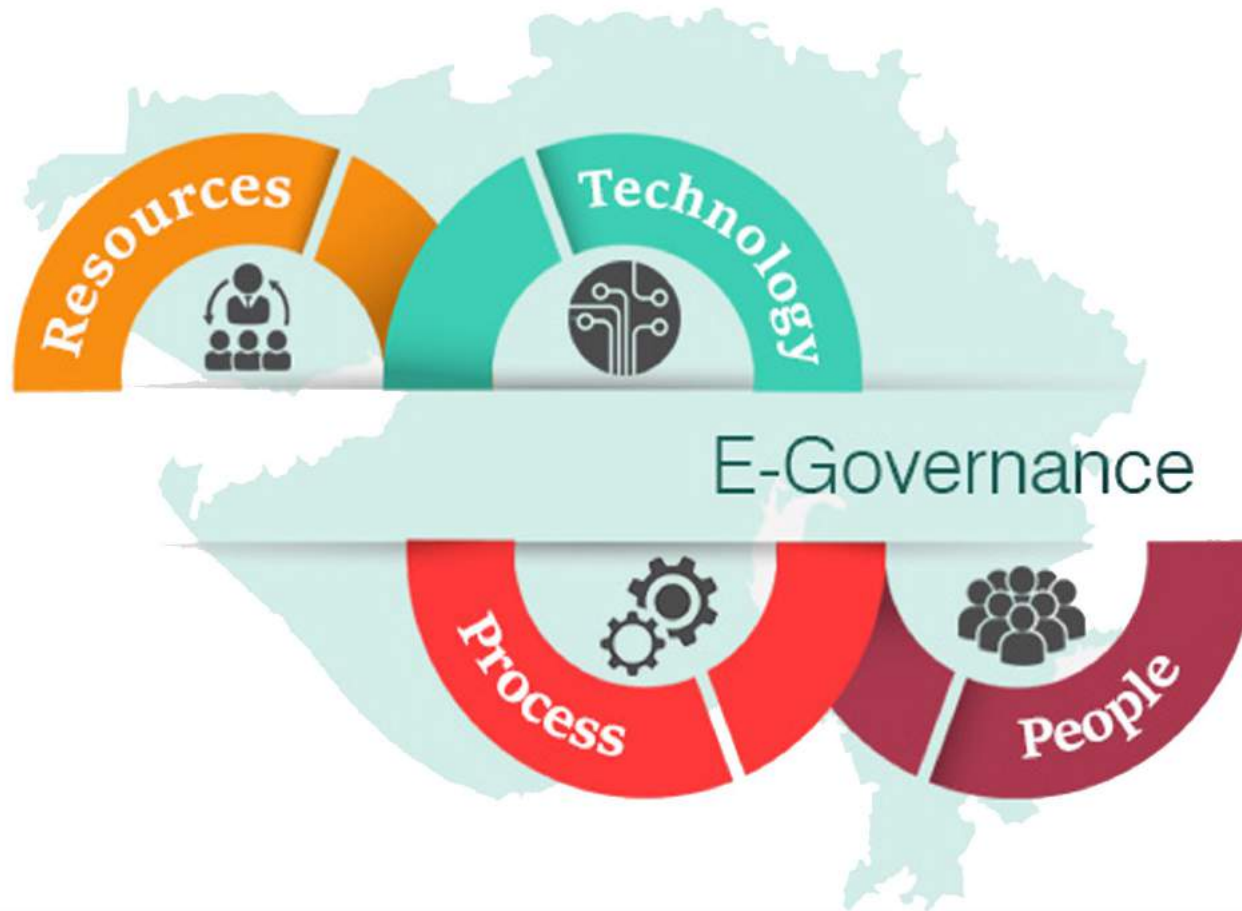
Our E-commerce solutions help elevate your website from a simple online order taking system to an intelligent, conversion-hungry machine, capable of delivering seamless, personalized online experiences to all of your customers across all digital channels including web, mobile and social.

Features

- i) Product Management
- ii) Category Management
- iii) User Management
- iv) Customer Management
- v) Administration Management
- vi) Order Management
- vii) Billing Management
- viii) Menu Rights Management
- ix) SMS Integration
- x) Payment Gateway Integration
- xi) Special Offer Discount Module
- xii) News Letter Module
- xiii) Review/Rating Management
- xiv) Refund Management
- xv) Reports

E-Governance Projects

Bridging the gap between Government and Citizen with E-Governance Projects



Our services for E Governance are:

Online Solutions

We develop, maintain and upgrade the web services for better and smooth performance of e-governance. The servers are capable of managing portals with information that cannot be compromised at any cost. Right from policies to documents, our websites handle all the details of citizens as well as government.

App Solutions

We develop, maintain and upgrade the web services for better and smooth performance of e-governance. The servers are capable of managing portals with information that cannot be compromised at any cost. Right from policies to documents, our websites handle all the details of citizens as well as government.

Our expertise in Artificial Intelligence, Web, and App solution building ensures we deliver high-performance solutions for E Governance services. The projects are supported by our technical and domain expertise that leads to smooth processing of projects under the guidance of experienced leadership.

Key Modules : E- Governance

National Portal

The enhanced National Portal is envisioned to be a “one-stop-shop” for information and e-services on all government matters. It will provide a single window interface for all informational and transactional government services for citizens, businesses, and international audience

E- Services (1) Integrated Licenses and Permits e-Service.

E- Services (2) Visa and Immigration e-Service

E- Services (3) Public Grievance & Redressing Gateway (PGRG) e-Service

E- Services (4) Catalogue Buy e-Service

Country Trade Portals



smart Trade Portals (Country Trade Portals)

A number of developing countries have introduced or are considering the introduction of a Trade Portal as a means of facilitating trade development and providing access to trade intelligence on international markets for their business community. XS Infosol expertise in developing such portal in a professional manner.

Features

- i) Buyer management
- ii) Seller Management
- iii) product management
- iv) Service amangement
- v) Knowledge Resources
- vi) Useful Links
- vii) News and Events
- viii) Reminders
- ix) Investment opportunities
- x) Delegation Options
- xi) Organizers/Partners
- xii) Approval Management
- xiii) Menu Rights Management
- xiv) SMS Integration
- xv) News Letter Module
- xvi) Reports

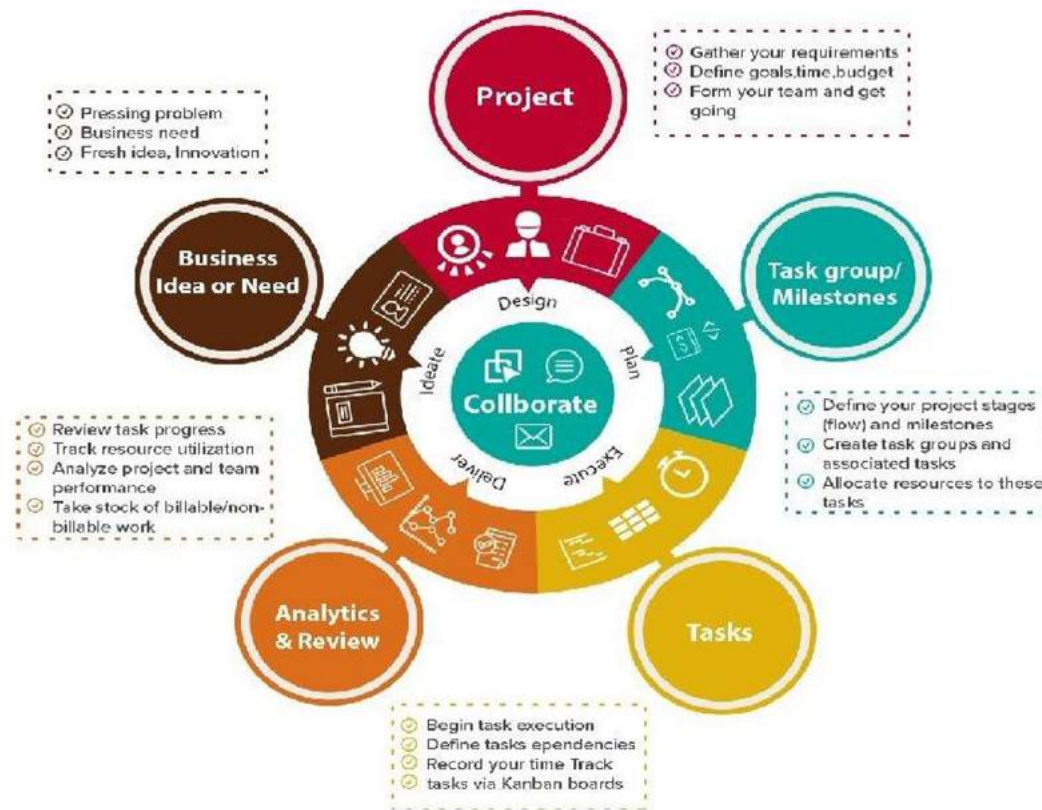
smart Job portal Solution

We are one of the best Job portal development company. We build job portals that provides advanced features for job seeker and employers and thus brings more revenue to your business. Our job portal development services takes your business global and allows you to manage entire aspect of recruitment industry.

Features

- i) Responsive Design
- ii) Secure Development
- iii) Job Portal Integrations
- iv) Marketing Tools
- v) Recruitment Analytics
- vi) Intuitive Job Search
- vii) Integrated Interview Scheduling
- viii) 360 Degree Recruitment
- ix) Applicant Tracking
- x) Mass Communication
- xi) Bulk Import
- xii) Custom Job Portal Development
- xiii) Resume Parsing
- xiv) Tracking System (ATS)
- xv) Mobile Apps
- xvi) Multilingual

Project Management Solutions



smart Project Management

For every project manager who's thought "there's got to be a better way," Smart project management platform helps to bring focus to the right tasks, empower teams, and maintain transparency.

Features

- i) All Projects
- ii) Projects
- iii) Planning
- iv) Monitoring
- v) Efficiency
- vi) Menu Rights Management
- vii) Employee Management
- viii) Cost Management
- ix) Skills Management
- x) Cost Estimation
- xi) Project Cost Estimation
- xii) Plan Cost Estimation
- xiii) Todo Cost Estimation
- xiv) Project Billing
- xv) Approval Matrix
- xvi) Reports

Smart Feedback System



smart Feedback System

Customer Feedback is an important aspect for any business. It helps in Product Innovation, Resource Optimization, Faster Decision making and Higher Customer Retention. The days of paper-based feedback forms are over. Try the our smart feedback system 1-tap satisfaction tablet survey for hotels, exhibitions, events, office buildings and more.

Features

- i) Works Offline
- ii) Multilingual Feedback
- iii) Comment Section
- iv) Website Feedback
- v) Reports & Analytic
- vi) Branding of Logo
- vii) Admin Panel
- viii) Email Alerts
- ix) SMS Alerts

Mobile App



Mobile App

Apps are the essential part of the business now as customers in today's world are on the move and they're using mobile application platforms to get there.

Employee

- i) Helpdesk
- ii) Employee Tracker
- iii) Daily Activity Report

Helpdesk

- ✓ Ticket Creation
- ✓ Ticket Update
- ✓ Ticket Operations

HR Management

- ✓ Daily Attendance (Auto/Manual)
- ✓ Leave Apply

Employee Tracker

- ✓ Current Location
- ✓ Detail Location With Route Path
- ✓ Sim Change Alert

- iv) HR Management
- v) Lead Management
- vi) Manage Profile

- ✓ Check Service Detail
- ✓ Check Customer Detail

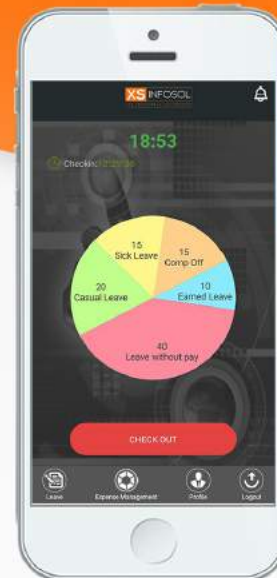
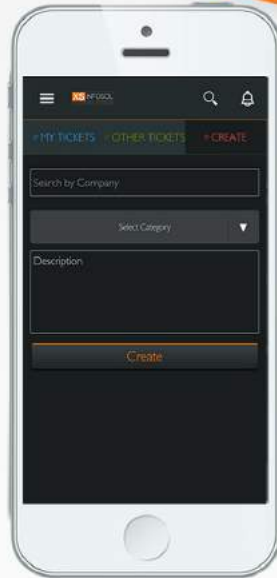
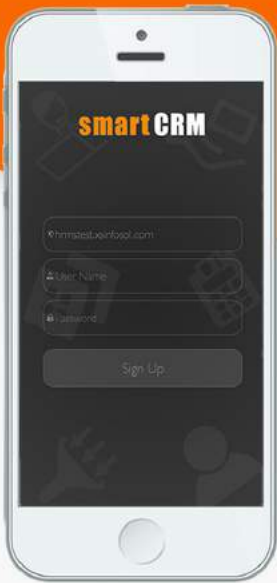
- ✓ Leave Approval

- ✓ Data Not Receiving Alert
- ✓ Relative Location Alert
- ✓ Synchronization Call Logs



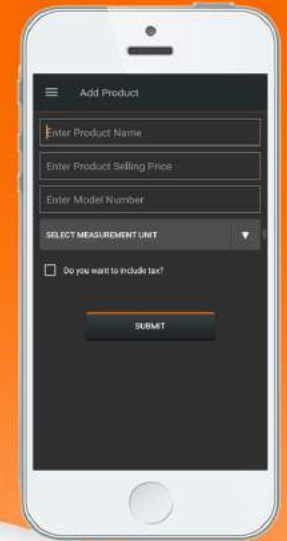
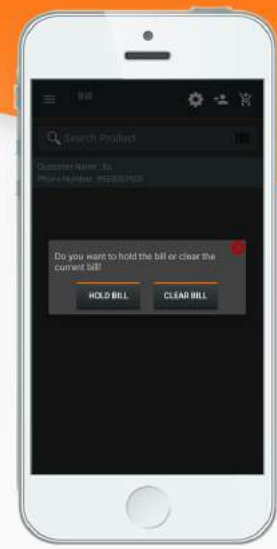
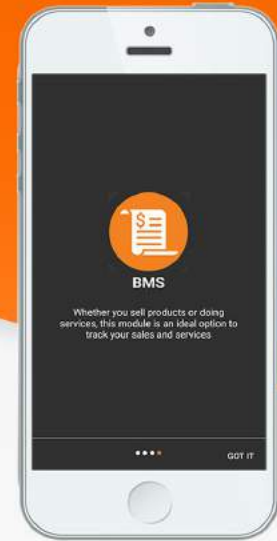
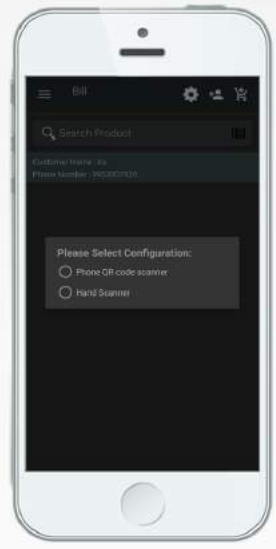
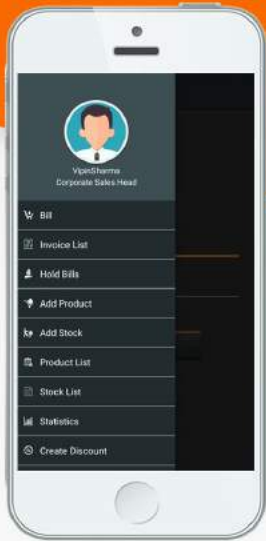
HRM App





Helpdesk App





Billing App



News & Recognitions



Achievements

- ▶ Partnered UP Pravasi Diwas  (Ficci Event).
- ▶ Partnered I Bharat  (Ficci Event).
Embracing Technology, Transforming India
11th January 2016, FICCI-New Delhi
- ▶ Successfully Implemented Bihar Government World's largest free Wi-Fi Network Solution.
- ▶ Maintain Wi-Fi Services at PAN India Airports including Delhi Terminal3, Bangalore International Airport, Hyderabad Airport, Chennai Airport etc.
- ▶ Successfully launched Wi-Fi Services at Connaught Place, New Delhi
- ▶ Successfully launched Wi-Fi Services at Pune Airport.

Achievements



Testimonials

“XS Infosol is the cat’s meow! We had a grand experience working with their skilled and friendly staff. Their customer service orientated team showed tenacity and courtesy whenever a problem arose and tackled issues with timely gusto. **Communication was always excellent** and at every stage we were made to feel like we were in the best of hands. **Our project has turned out better than expected**, thank you so much XS Infosol.”

Manager-Operations -AIRCEL

“Excellent product, The installation procedure was **very professional and operated flawlessly**. The product is simple and easy to use.”

CEO, WPISL

“From the first reply to my initial inquiry email to XS Infosol through to their presentation and fine tuning of the project proposal I can safely say that **the degree of customer support and customer care displayed by XS Infosol exceeded my wildest expectations and truly created an environment of comfort and a team atmosphere**. Through and through it was an absolute pleasure working with XS Infosol staff and their sheer professionalism warrants my full recommendation.”

Ojo Bello, Vangage-Nigeria

Countries of Establishment



Our Clients



A blurred background image of a modern office interior. In the center, two men in suits are shaking hands. To the left, a woman in a business suit is walking. To the right, another woman is standing. The scene is brightly lit, likely from large windows, creating a professional and dynamic atmosphere.

**WE ARE LOOKING FOR
PARTNERS/ ASSOCIATES/ JOINT VENTURES.**

Contact Us

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